



Date: 03-02-11

Time: 5:30-6:30



Table 1

A  
B 1  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C 1 2  
D  
E  
F  
G 1 4  
H

Table 3

A  
B  
C  
D  
E 1 1  
F 1 \*  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
(OFF-ICE TIME)

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C 1 1 \*  
D  
E  
F 1  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C 1 1  
D  
E 1  
F 1 1 \*  
G  
H

Table 7

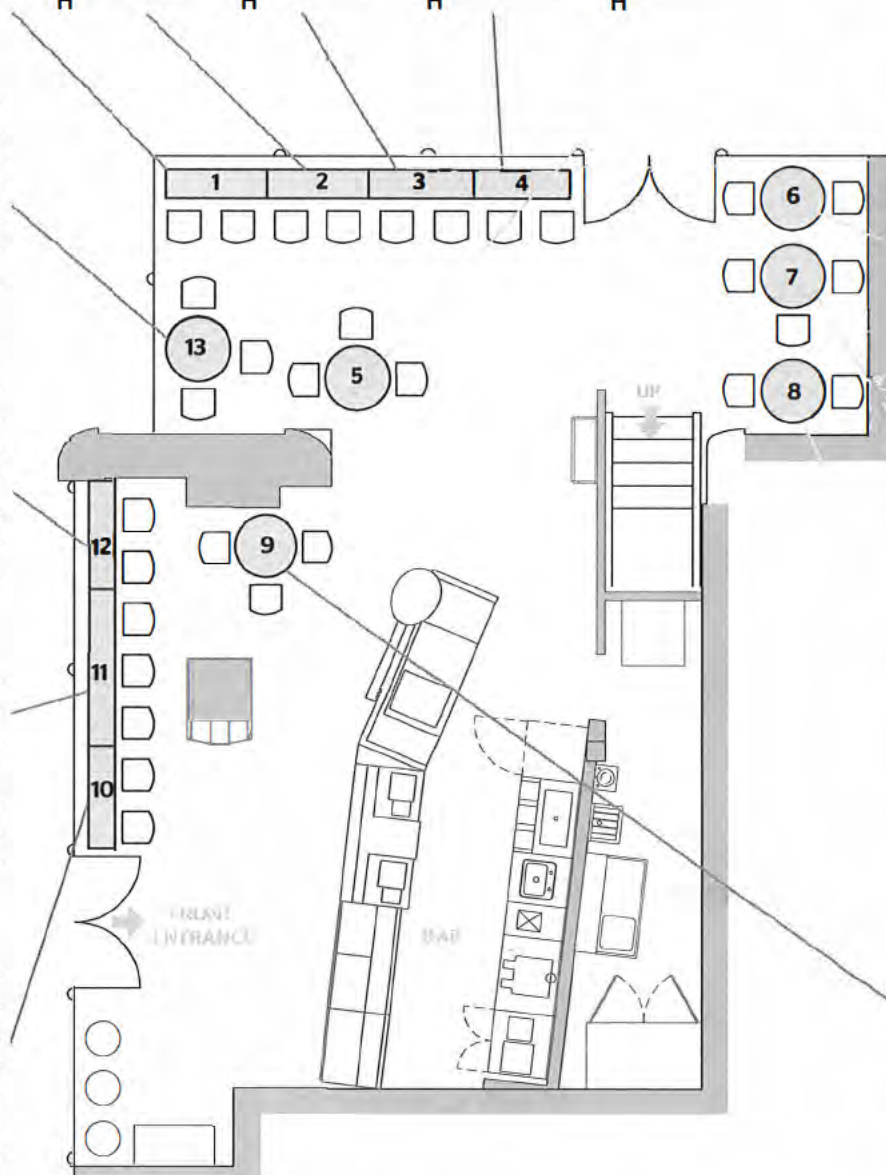
A 1 1  
B  
C  
D  
E 1  
F 1  
G  
H

Table 8

A  
B  
C  
D  
E  
F 1 \*  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES: = trolley on top of adjacent chair  
+ on top of the adjacent chair



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on gripper clip



H. hung on chair

2

1

3

4

6

1



Date: 3-02-11 Time: 11:30-12:30 User:

Table 1

A	1
B	
C	1
D	1
E	
F	
G	
H	

Table 2

A	1
B	1
C	
D	
E	
F	
G	
H	

Table 3

A	
B	
C	
D	
E	1
F	1 * 0
G	
H	

Table 4

A	
B	11
C	1
D	
E	
F	
G	
H	

Table 5

A	1
B	
C	1
D	
E	
F	
G	
H	

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A	
B	
C	
D	
E	
F	
G	
H	

Table 12

A	
B	
C	
D	
E	
F	
G	
H	

Table 11

A	
B	
C	
D	
E	
F	
G	
H	

Table 10

A	
B	
C	
D	
E	
F	
G	
H	

Table 6

A	1
B	11
C	
D	
E	
F	
G	
H	

Table 7

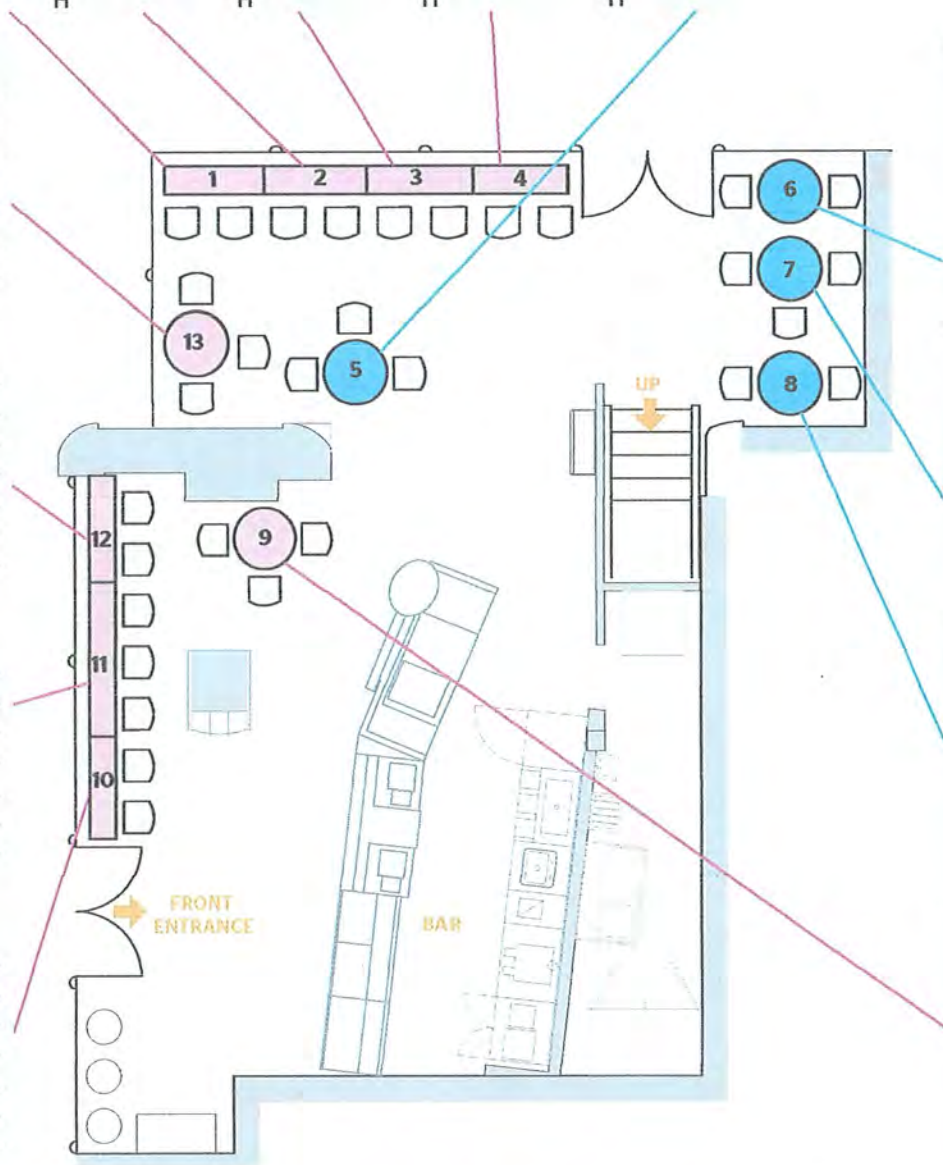
A	
B	1
C	
D	
E	
F	1
G	
H	

Table 8

A	1
B	1 *
C	
D	
E	
F	
G	
H	

Table 9

A	
B	
C	
D	
E	
F	
G	
H	



NOTES: Starbucks staff reminds the customer to keep an eye on the luggage.



A. on lap or knee

3



B. on floor between legs

7



C. on adjacent chair

3



D. hung on chair back

1



E. on the table

1



F. on floor next to chair



G. hung on gripper clip



H. hung on chair





Date: 28/2/2011

Time: 11 AM



Table 1

A  
B  
C  
D  
E  
F II  
G  
H

Table 2

A  
B II  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E I  
F  
G  
H

Table 4

A III  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F II  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E I  
F \*  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G I  
H

Table 11

A  
B  
C I  
D  
E  
F \*  
G  
H

Table 10

A II  
B  
C  
D  
E  
F III  
G  
H

Table 6

A  
B I  
C  
D  
E II  
F  
G  
H

Table 7

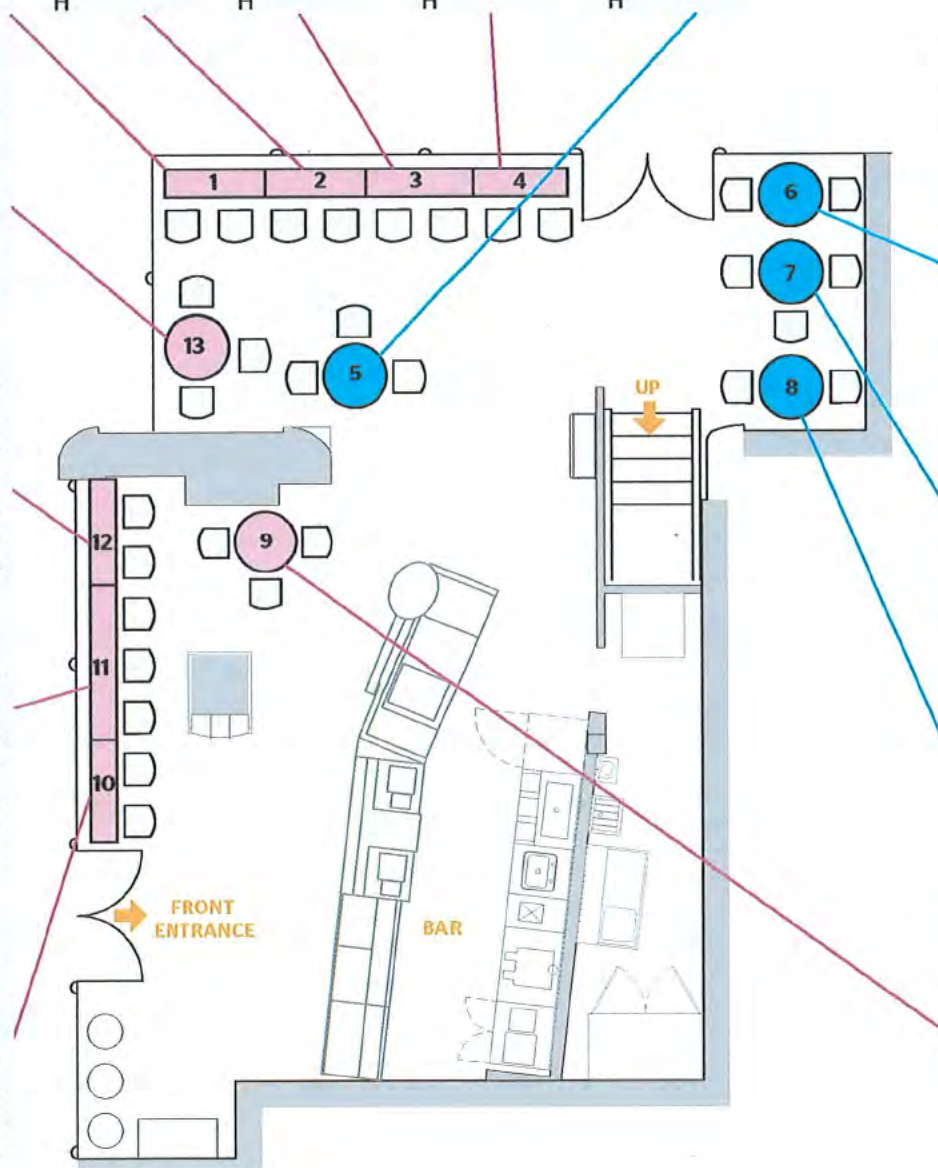
A II  
B  
C  
D  
E I  
F  
G I  
H

Table 8

A III  
B  
C  
D  
E  
F \*  
G  
H

Table 9

A  
B  
C  
D I  
E I  
F II \*  
G  
H



NOTES:



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 26/2/14

Time: 11am - 12noon

User: [Redacted]

Table 28

A  
B  
C  
D  
E  
F  
G  
H

Table 14

A  
B  
C  
D  
E  
F  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A  
B  
C  
D  
E  
F  
G  
H

Table 17

A  
B  
C  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F  
G  
H

Table 26

A  
B  
C  
D  
E  
F  
G  
H

Table 24

A  
B  
C  
D  
E  
F  
G  
H

Table 25

A  
B  
C  
D  
E  
F  
G  
H

Table 23

A  
B  
C  
D  
E  
F  
G  
H

Table 22

A  
B  
C  
D  
E  
F  
G  
H

Table 18

A  
B  
C  
D  
E  
F  
G  
H

Table 19

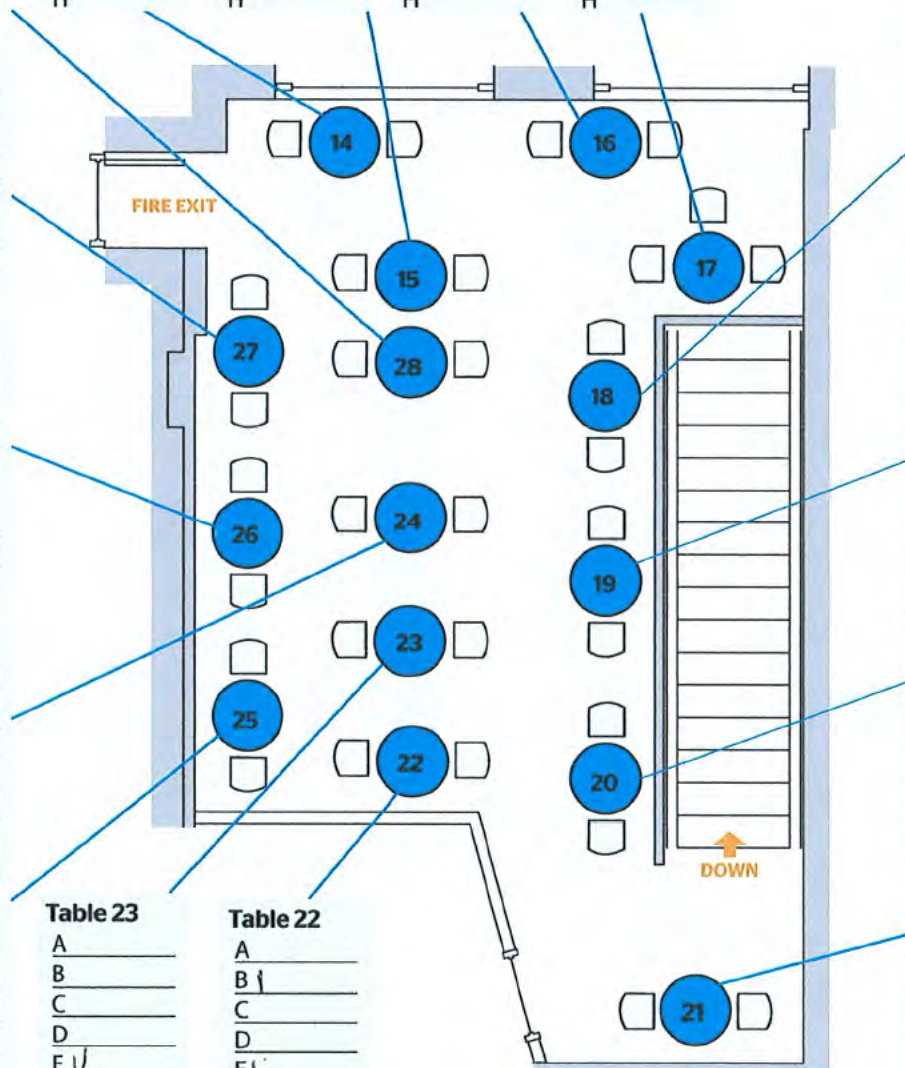
A  
B  
C  
D  
E  
F  
G  
H

Table 20

A  
B  
C  
D  
E  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F  
G  
H



NOTES: Very quiet at start of session. Only about 40% full.  
Most people stayed the entire session. No one using  
clips or chairs but number of customers v low.



1

1

4

0

4

2

0

0

No oversize bags

Total  
18





A \_\_\_\_\_  
B \_\_\_\_\_  
C 1 \_\_\_\_\_  
D \_\_\_\_\_  
E \_\_\_\_\_  
F 11 \_\_\_\_\_  
G \_\_\_\_\_  
H \_\_\_\_\_

H. hung on chair



Date: 26/2/2011

Time: 5 PM

User: [Redacted]

Table 28

A  
B ||  
C  
D  
E  
F ||  
G  
H

Table 14

A  
B  
C |  
D  
E |  
F ||  
G  
H

Table 15

A  
B  
C |  
D  
E  
F ||  
G  
H |

Table 16

A  
B  
C  
D  
E  
F ||  
G  
H

Table 17

A  
B  
C  
D  
E  
F ||  
G |  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D |  
E  
F |  
G ||  
H

Table 26

A  
B |  
C  
D  
E  
F \*  
G  
H

Table 24

A  
B  
C  
D  
E  
F  
G  
H |

Table 25

A  
B  
C ||  
D  
E  
F  
G  
H

Table 23

A ||  
B |  
C  
D  
E  
F  
G ||  
H |

Table 22

A  
B |||  
C  
D  
E  
F |||  
G |  
H |

Table 18

A  
B  
C |  
D  
E |  
F |  
G  
H

Table 19

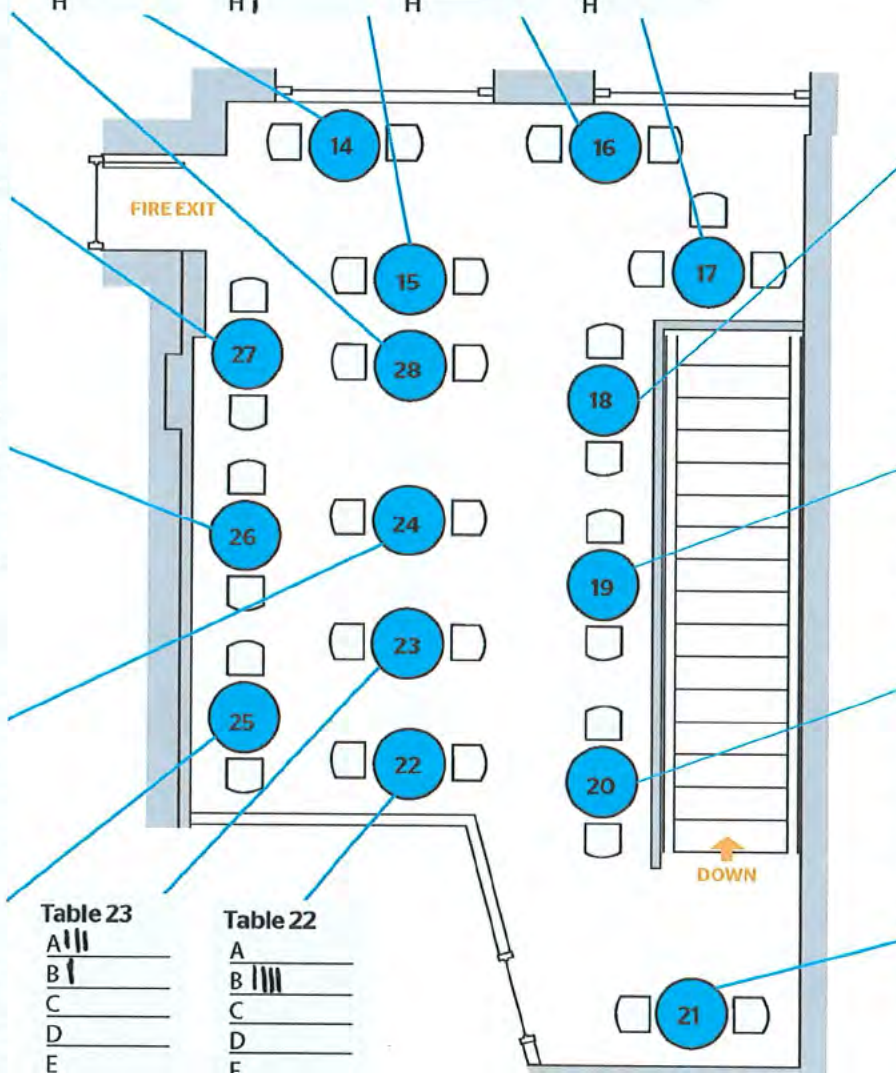
A  
B |  
C  
D  
E  
F  
G  
H

Table 20

A |  
B  
C  
D  
E |  
F ||  
G  
H

Table 21

A  
B  
C  
D  
E  
F  
G |  
H



NOTES:

Toilet = 2+1+1+1. One lady left her laptop on the table whilst going to the counter to purchase coffee.



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on gripper clip



H. hung on chair





Date: 26/2/2011

Time: 11.20 AM

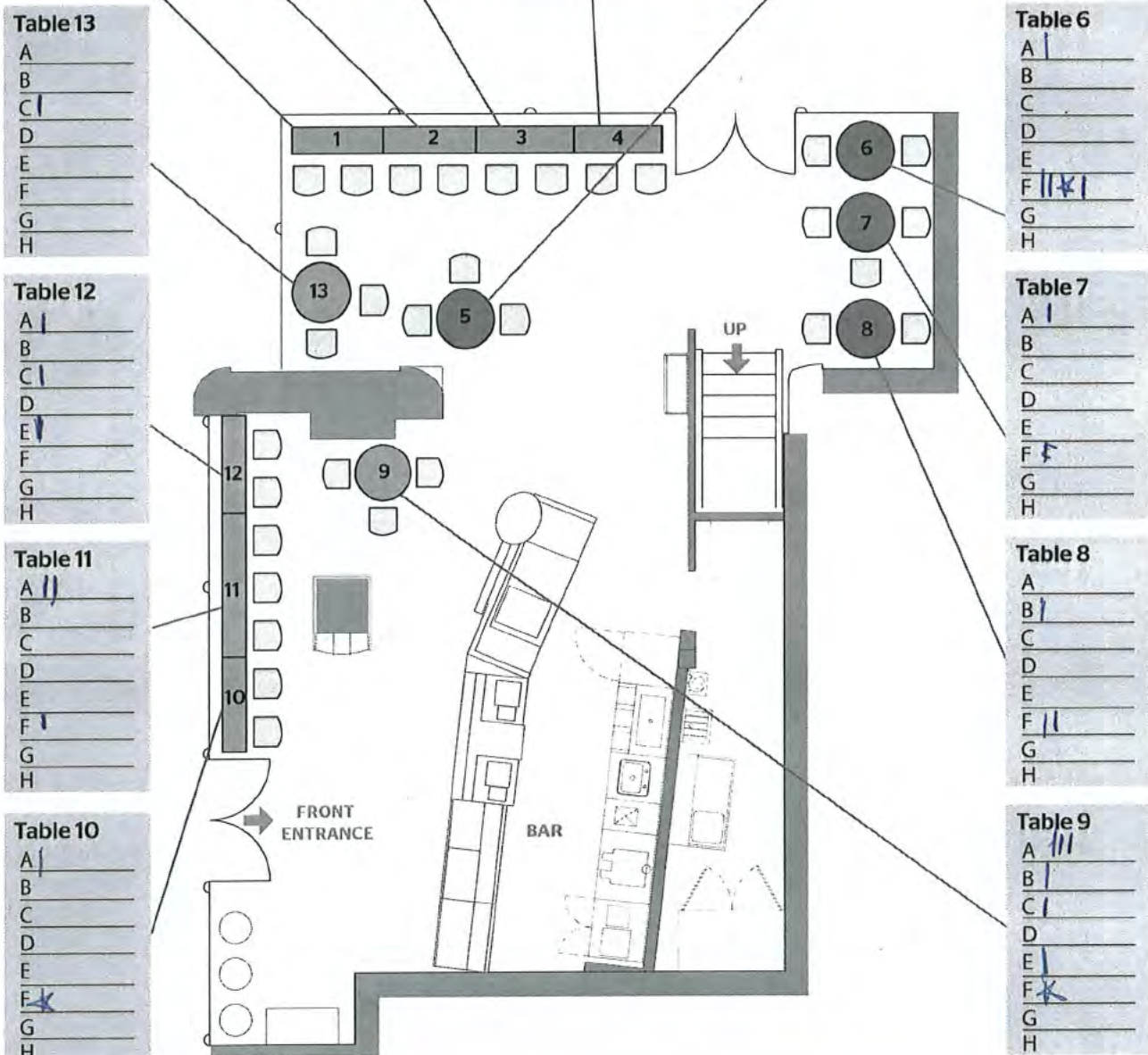
User: [REDACTED]

Table 1	Table 2	Table 3	Table 4	Table 5
A	A	A	A	A
B	B	B	B	B
C	C	C	C	C
D	D	D	D	D
E	E	E	E	E
F K*	F   K	F	F K	F
G	G	G	G	G
H	H	H	H	H

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE



NOTES: Toilet seeker: 1, Half term but manager says less cases of bag theft at the moment.



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 21/2/2011 Time: 5 PM

User: [REDACTED]

Table 28

A |  
B  
C  
D |  
E  
F  
G  
H

Table 14

A  
B  
C  
D  
E  
F |  
G  
H

Table 15

A  
B  
C  
D  
E  
F |  
G  
H

Table 16

A  
B  
C |||  
D |  
E  
F |||  
G  
H

Table 17

A  
B  
C  
D  
E  
F |||  
G  
H |

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F  
G ||  
H

Table 26

A |  
B  
C |  
D  
E  
F |  
G  
H

Table 24

A |  
B  
C  
D  
E  
F  
G |  
H |

Table 25

A  
B  
C  
D  
E  
F |  
G  
H 3

Table 23

A  
B ||  
C  
D  
E ||  
F |  
G  
H

Table 22

A |  
B  
C  
D  
E |  
F  
G |||  
H

Table 18

A |||  
B  
C  
D  
E |  
F  
G  
H

Table 19

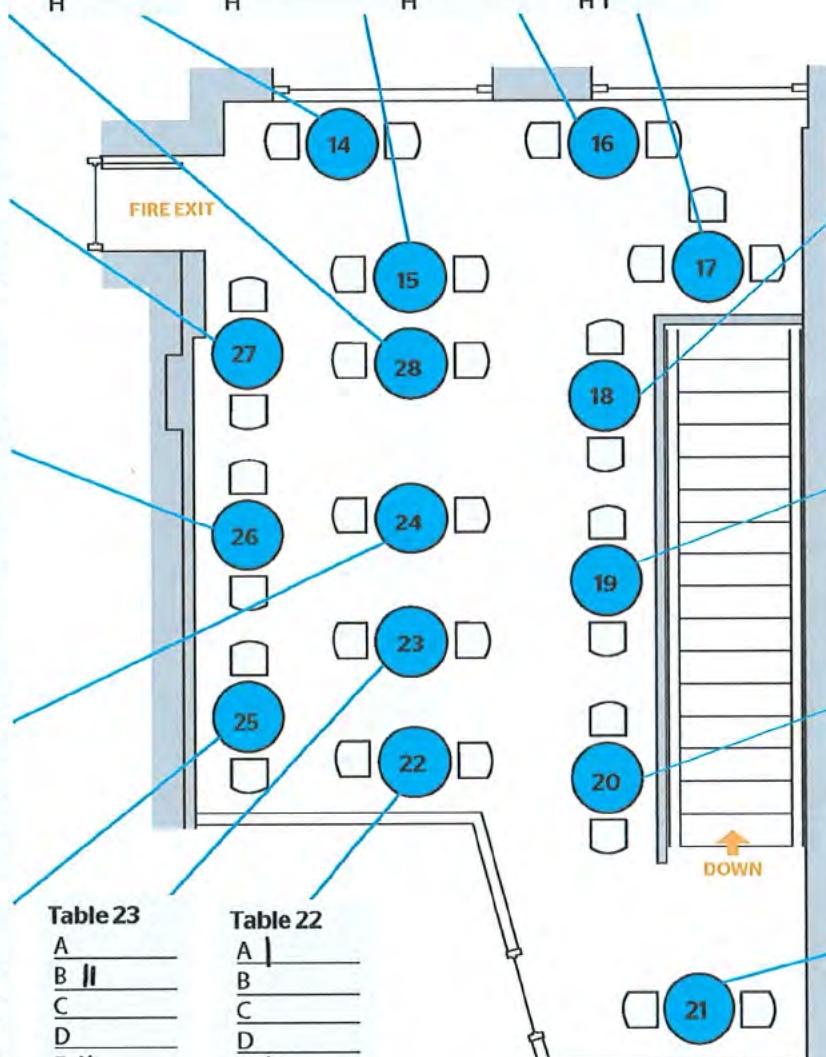
A  
B  
C  
D  
E  
F |  
G  
H

Table 20

A ||  
B  
C |  
D  
E  
F |  
G |  
H

Table 21

A  
B  
C  
D  
E  
F |  
G |  
H



NOTES: Toilet = 2+1



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair





Date: 21/7/2011

Time: 11 AM

User: [REDACTED]

Table 28

A  
B  
C  
D  
E  
F  
G  
H

Table 14

A  
B  
C  
D  
E  
F  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A  
B  
C  
D  
E  
F  
G  
H

Table 17

A  
B  
C  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F  
G  
H

Table 26

A  
B  
C  
D  
E  
F  
G  
H

Table 24

A  
B  
C  
D  
E  
F  
G  
H

Table 25

A  
B  
C  
D  
E  
F  
G  
H

Table 23

A  
B  
C  
D  
E  
F  
G  
H

Table 22

A  
B  
C  
D  
E  
F  
G  
H

Table 18

A  
B  
C  
D  
E  
F  
G  
H

Table 19

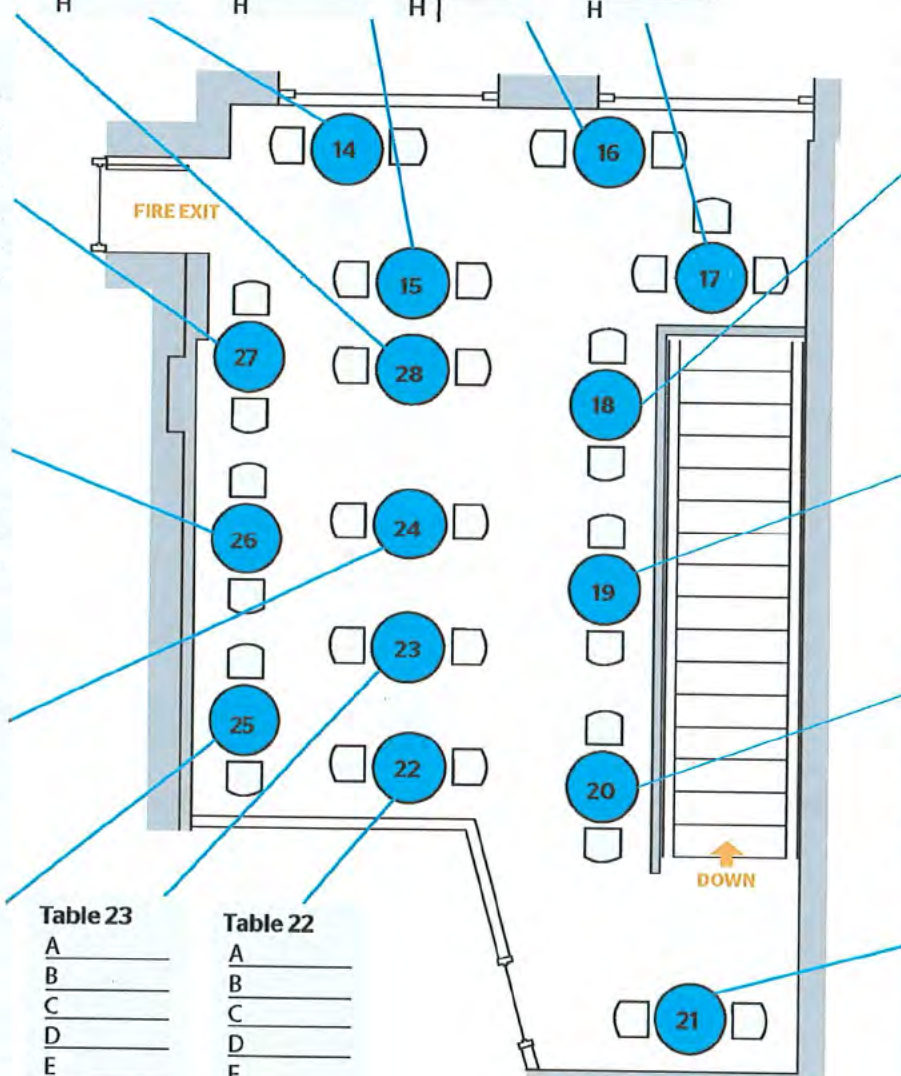
A  
B  
C  
D  
E  
F  
G  
H

Table 20

A  
B  
C  
D  
E  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F  
G  
H



NOTES: Toilet = 2 + 1 + 1

Not busy



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 2/2/11

Time: 5-6 pm

User:



Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E  
F  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C  
D  
E  
F  
G  
H

Table 7

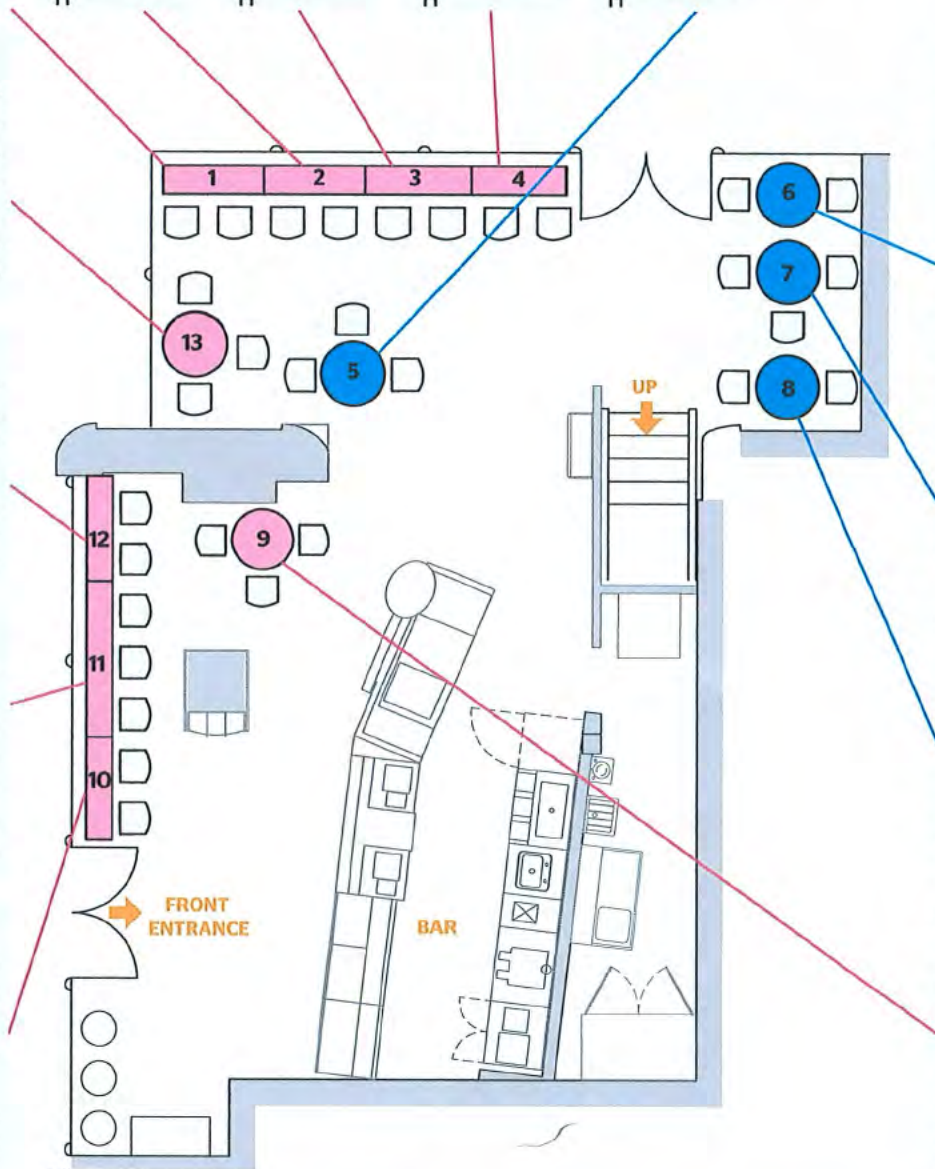
A  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES:

80% full. Quite busy at start of session. Several people with large luggage. Several people with no bag at all. Several people using grippas. Busy throughout but many people staying for extended period leaning back of seats. Quieter towards end of session



19

21

6

0

1

5

10

1

oversize  
3

Total  
63

Coat hung  
on clip

107.





Date: 2/2/11 Time: 11-12

User: [REDACTED]

Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A // /  
B \* \*  
C  
D  
E  
F \*  
G  
H

Table 4

A // /  
B \*  
C  
D  
E // /  
F \* \*  
G  
H

Table 5

A // /  
B  
C  
D  
E  
F // /  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE

COFFEE TABLE

\* = OVERSIZED BAG OR LUGGAGE

Table 13

A // /  
B  
C  
D // /  
E  
F \* \* \*  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A // /  
B // /  
C  
D  
E  
F // /  
G  
H

Table 10

A  
B  
C  
D  
E  
F \*  
G  
H

Table 6

A  
B  
C  
D  
E  
F \* // /  
G  
H

Table 7

A // /  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F \* // /  
G  
H

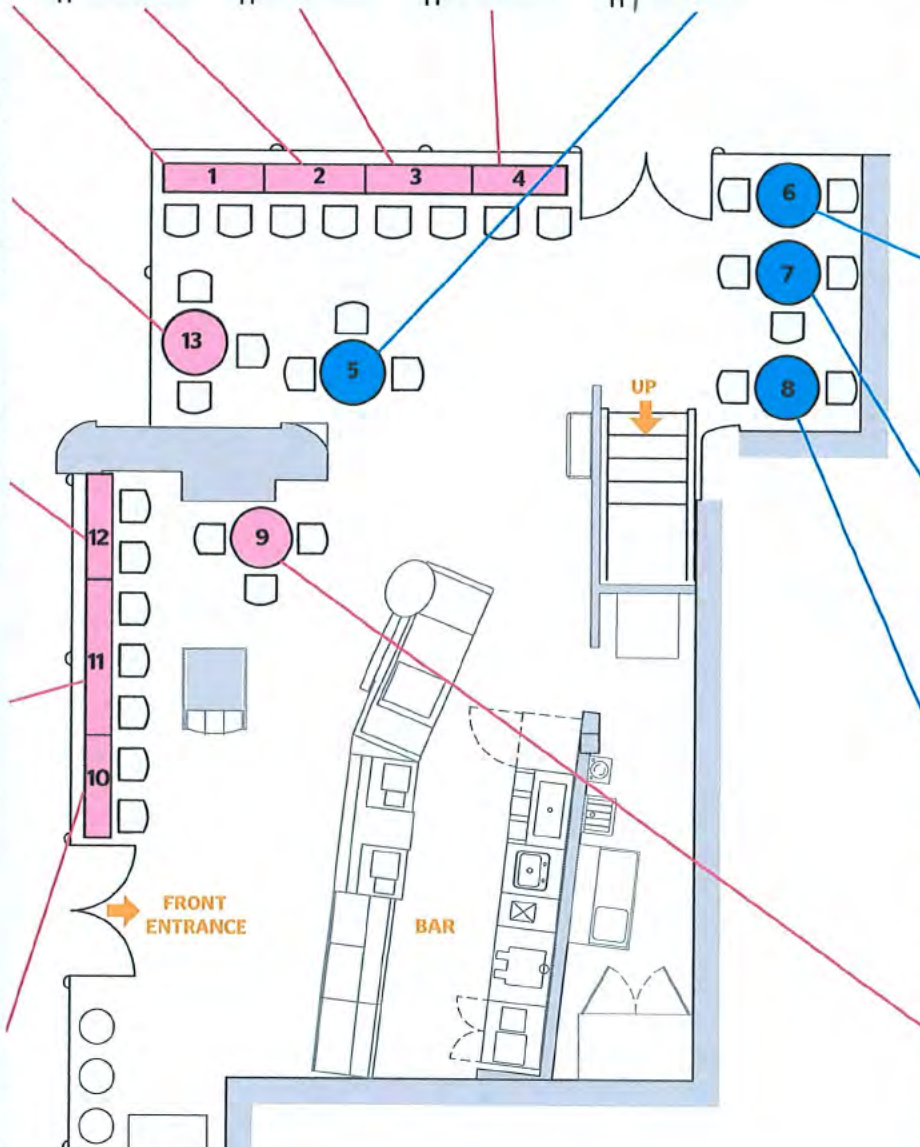
Table 9

A  
B  
C // / /  
D  
E  
F  
G  
H

on chair behind

2 bags on push chair

small bag on top of case



NOTES: About 70% full, Group of children taking great formation with cups + then use them for bag. several people with suitcases. Quietens down mid way through session. More children than normal - half term. 1 person used chair



A. on lap or knee

19



B. on floor between legs

6



C. on adjacent chair

6



D. hung on chair back

3



E. on the table

8



F. on floor next to chair

24



G. hung on grippa clip

4



H. hung on chair

1

oversize

13

total

71



Date: 8.2.11

Time: 11am

User:

Table 1

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 2

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 3

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 4

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 5

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 12

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 11

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 10

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 6

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 7

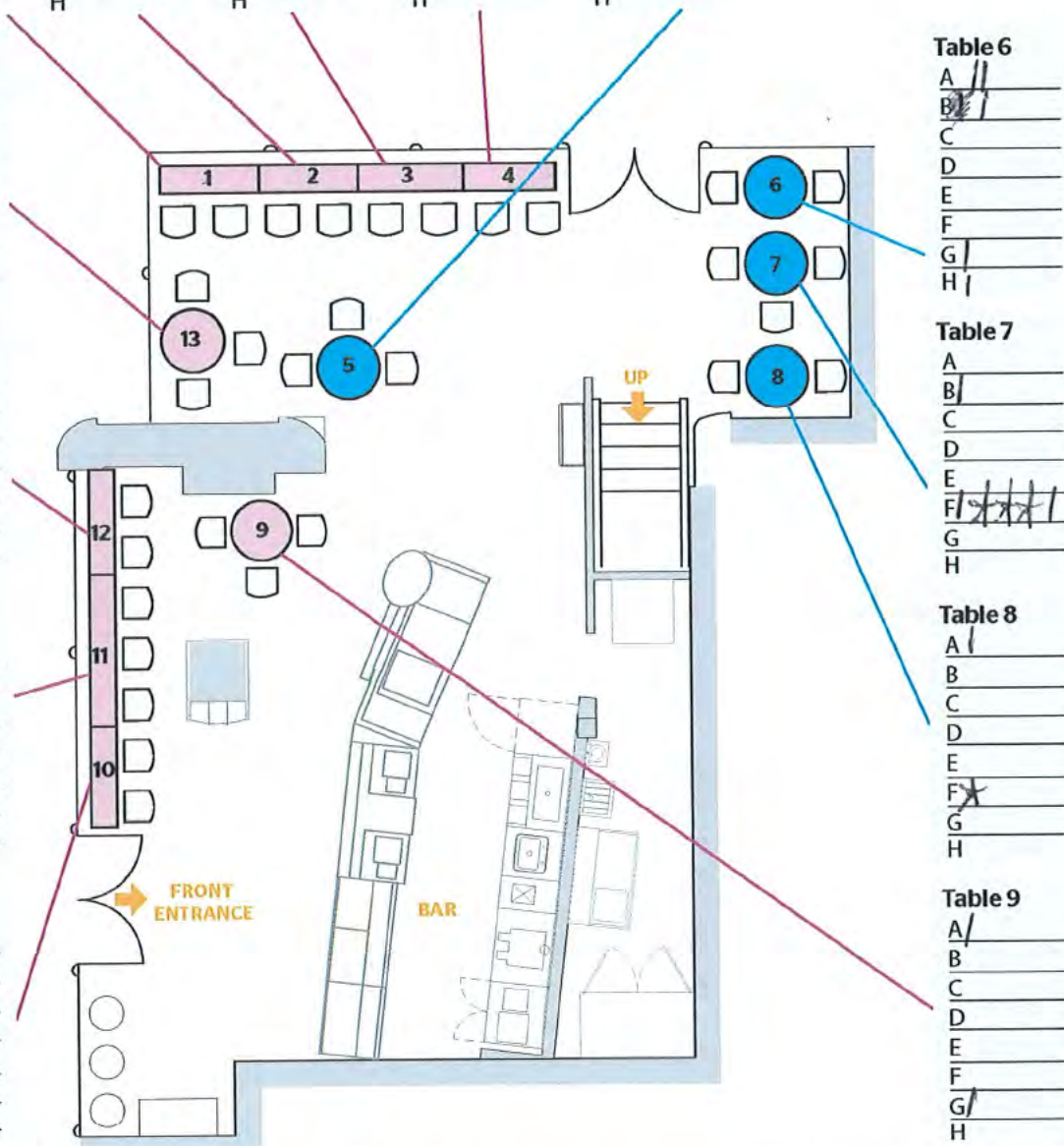
A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 8

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /

Table 9

A /  
B /  
C /  
D /  
E /  
F /  
G /  
H /



NOTES:

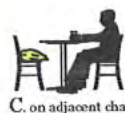
70% busy. center in morning at 11am



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair

\* oversize

12

24.1.47





Date: 14.2.11 Time: 5pm

User: [Redacted]

Table 1

A  
B//  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F//  
G  
H

Table 3

A  
B//  
C  
D  
E  
F//  
G  
H

Table 4

A  
B//  
C  
D  
E//  
F//  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A/  
B  
C/  
D//  
E//  
F//  
G  
H

Table 12

A/  
B  
C//  
D  
E/  
F  
G  
H

Table 11

A//  
B//  
C//  
D  
E  
F  
G  
H

Table 10

A/  
B  
C  
D  
E  
F//  
G  
H

Table 6

A  
B//  
C  
D  
E  
F  
G  
H

Table 7

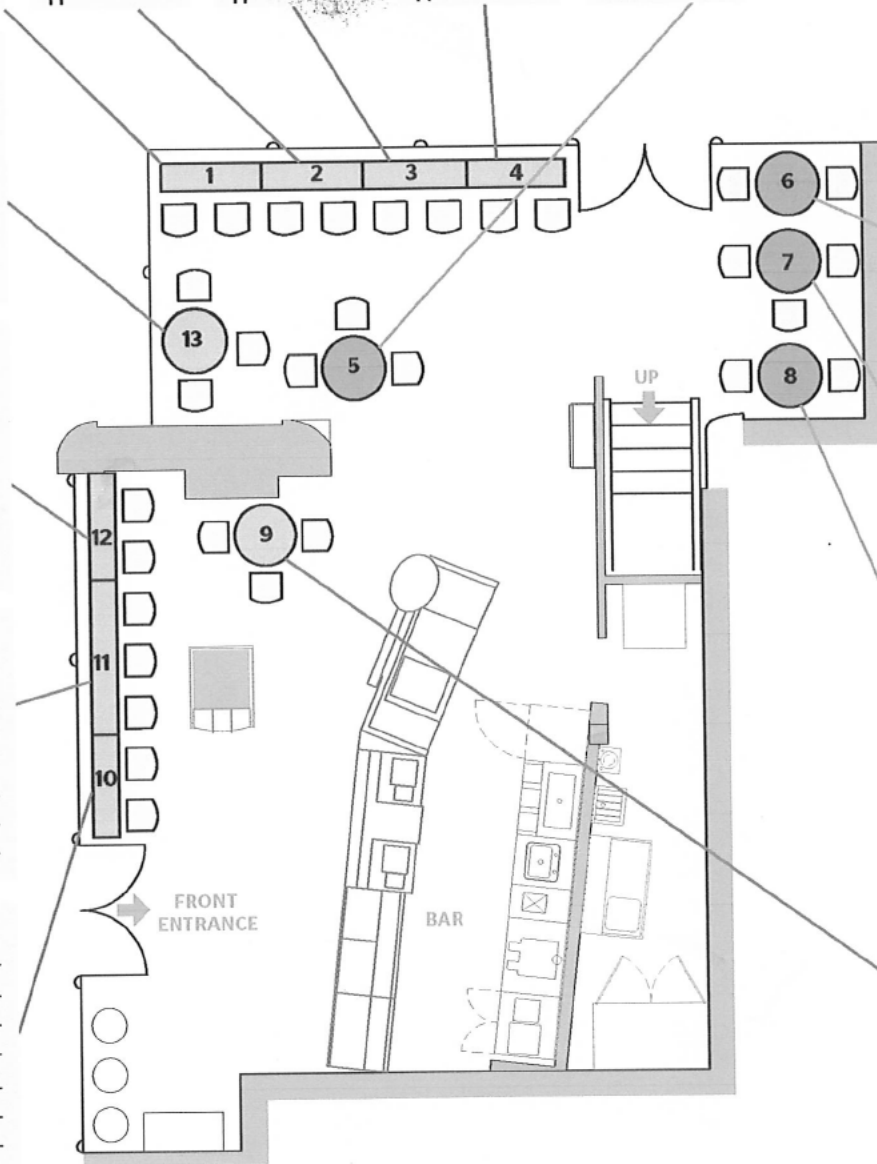
A//  
B/  
C  
D  
E  
F  
G  
H

Table 8

A/  
B//  
C  
D  
E  
F//  
G  
H

Table 9

A//  
B  
C//  
D  
E  
F  
G  
H



NOTES:

Very busy at 5pm - 100% full, after... 80%



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair

oversize 10

11

15

10

4

7

16

3

0

Total: 66



Date: 18/02/11

Time: 5PM

User: [REDACTED]

Table 28

A  
B  
C  
D  
E  
F  
G  
H

Table 14

A  
B  
C  
D  
E  
F  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A  
B  
C  
D  
E  
F  
G  
H

Table 17

A  
B  
C  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F  
G  
H

Table 26

A  
B  
C  
D  
E  
F  
G  
H

Table 24

A  
B  
C  
D  
E  
F  
G  
H

Table 25

A  
B  
C  
D  
E  
F  
G  
H

Table 23

A  
B  
C  
D  
E  
F  
G  
H

Table 22

A  
B  
C  
D  
E  
F  
G  
H

Table 18

A  
B  
C  
D  
E  
F  
G  
H

Table 19

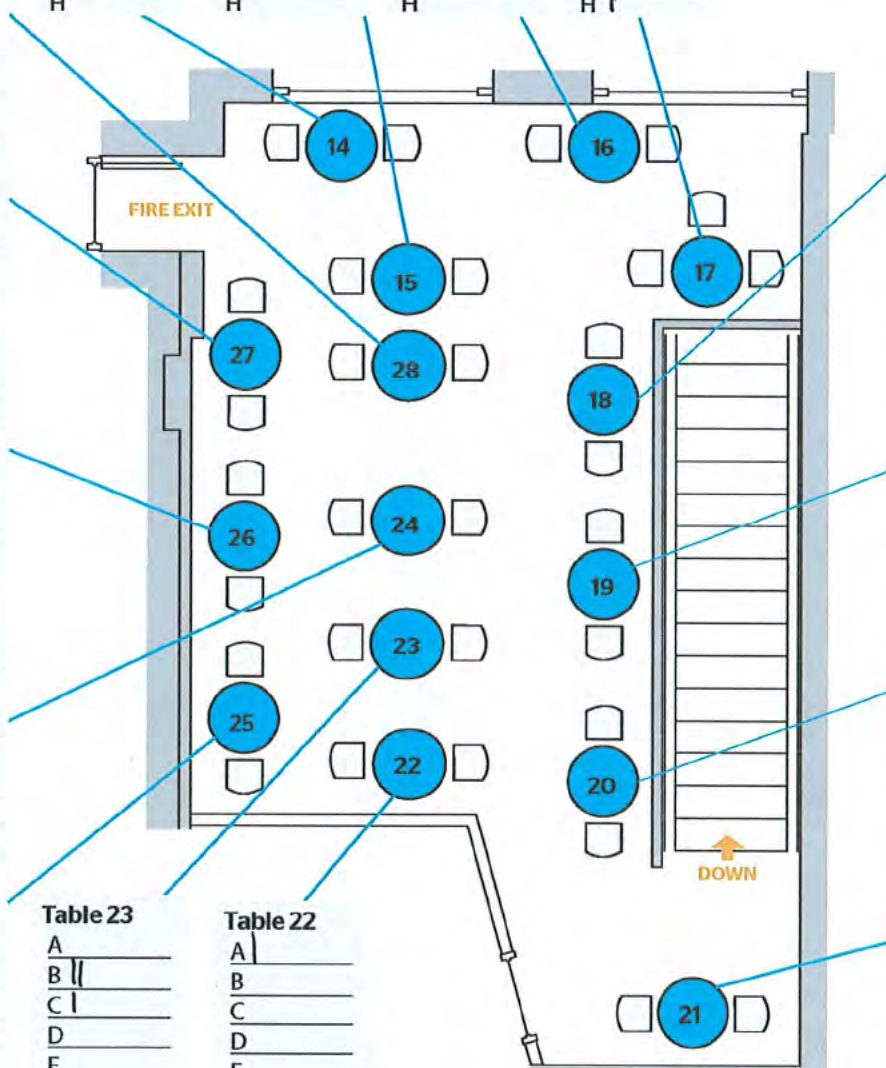
A  
B  
C  
D  
E  
F  
G  
H

Table 20

A  
B  
C  
D  
E  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F  
G  
H



NOTES: Toilet x3 +3 +1 +1 +1 +1 +1 +1 +1 +2 +1 +1



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair





Date: 18/02/11

Time: 11AM

User: [REDACTED]

Table 28

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 14

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 15

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 16

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 17

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 18

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 26

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 19

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 24

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 20

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 25

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 23

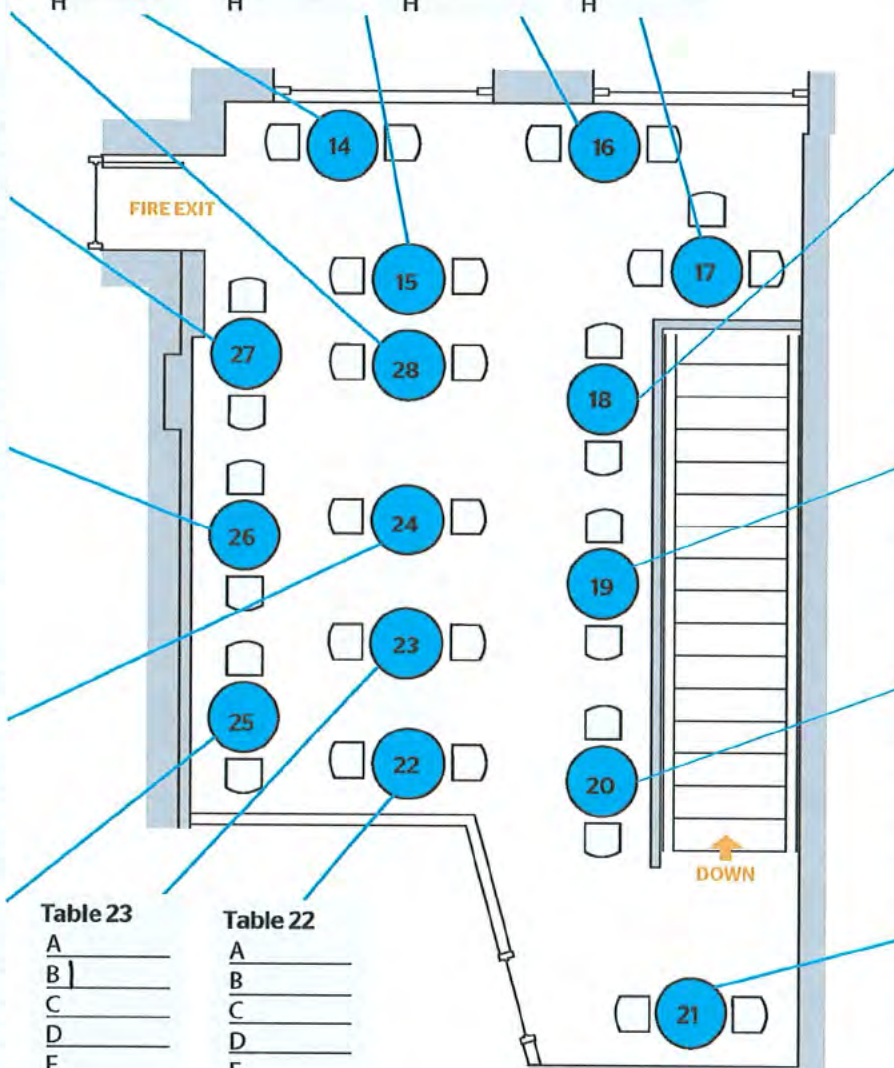
A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 22

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 21

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |



NOTES: Toilet = 1+1+1+1+2+1



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 14/2/11

Time: 5 PM

User: [REDACTED]

Table 28

A  
B  
C  
D  
E  
F  
G |  
H

Table 14

A  
B  
C  
D 4  
E |  
F ||  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A |  
B  
C  
D  
E  
F | |  
G  
H

Table 17

A  
B  
C  
D  
E  
F  
G |  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E |  
F  
G  
H

Table 26

A  
B  
C |  
D  
E  
F  
G  
H

Table 24

A  
B |  
C |||  
D  
E  
F  
G  
H

Table 25

A 4  
B |  
C  
D  
E ||  
F  
G  
H

Table 23

A  
B  
C  
D  
E |  
F  
G  
H

Table 22

A  
B |  
C  
D  
E |  
F  
G  
H

Table 18

A  
B | |  
C  
D  
E |  
F |  
G  
H

Table 19

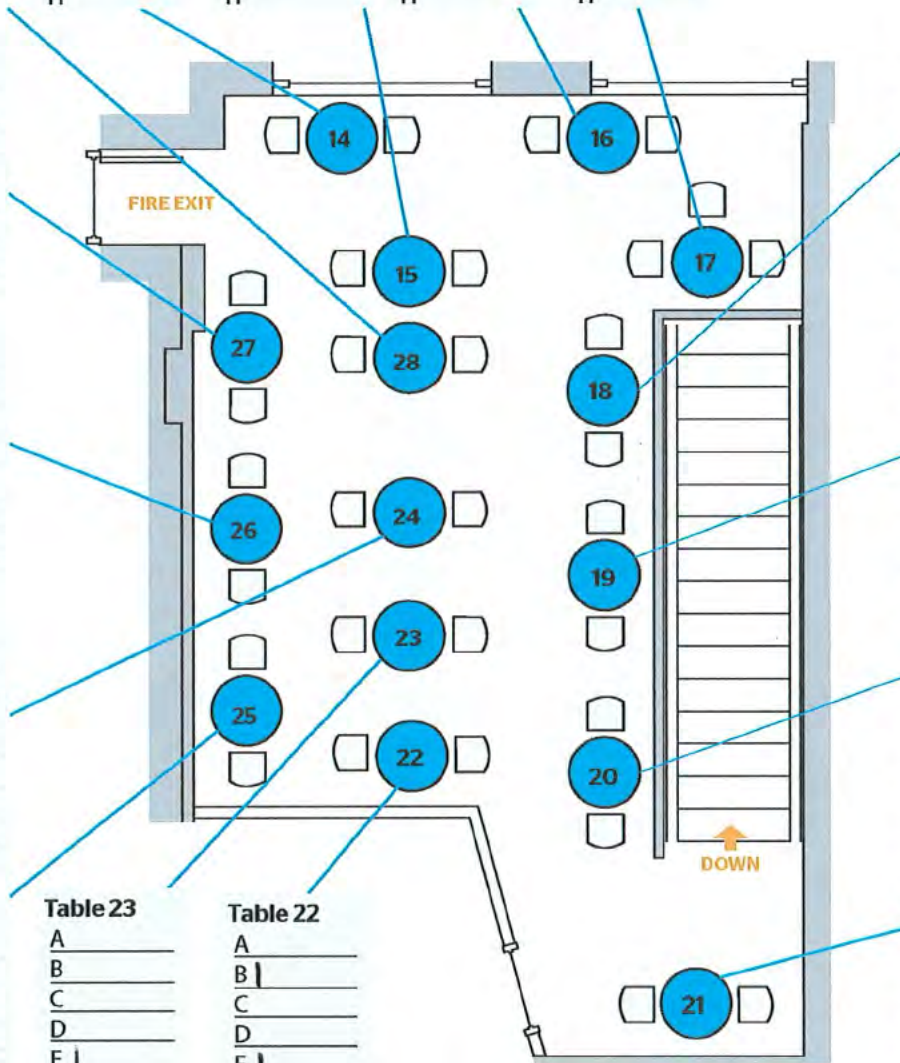
A |  
B 4  
C  
D  
E  
F X ||  
G |  
H ||

Table 20

A  
B  
C  
D  
E  
F |  
G |  
H

Table 21

A  
B  
C |  
D  
E |  
F  
G  
H



NOTES: Toilet: 5+1



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair

overrizes  
1

2

5

5

0

8

8

3

2

TOTAL!  
33





Date: 14/2/11

Time: 11 A M

User: [REDACTED]

Table 28

A  
B  
C  
D  
E  
F II  
G  
H

Table 14

A  
B  
C  
D I  
E III  
F  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A  
B  
C  
D  
E  
F II  
G  
H

Table 17

A I  
B  
C  
D  
E  
F I  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F  
G I  
H

Table 26

A  
B  
C  
D I  
E I  
F III  
G  
H

Table 24

A II  
B  
C  
D  
E I  
F  
G II  
H I

Table 25

A  
B  
C  
D  
E  
F I  
G  
H

Table 23

A  
B I  
C  
D  
E  
F  
G  
H

Table 22

A  
B II  
C II  
D  
E  
F  
G  
H

Table 18

A  
B  
C  
D  
E I  
F II  
G  
H

Table 19

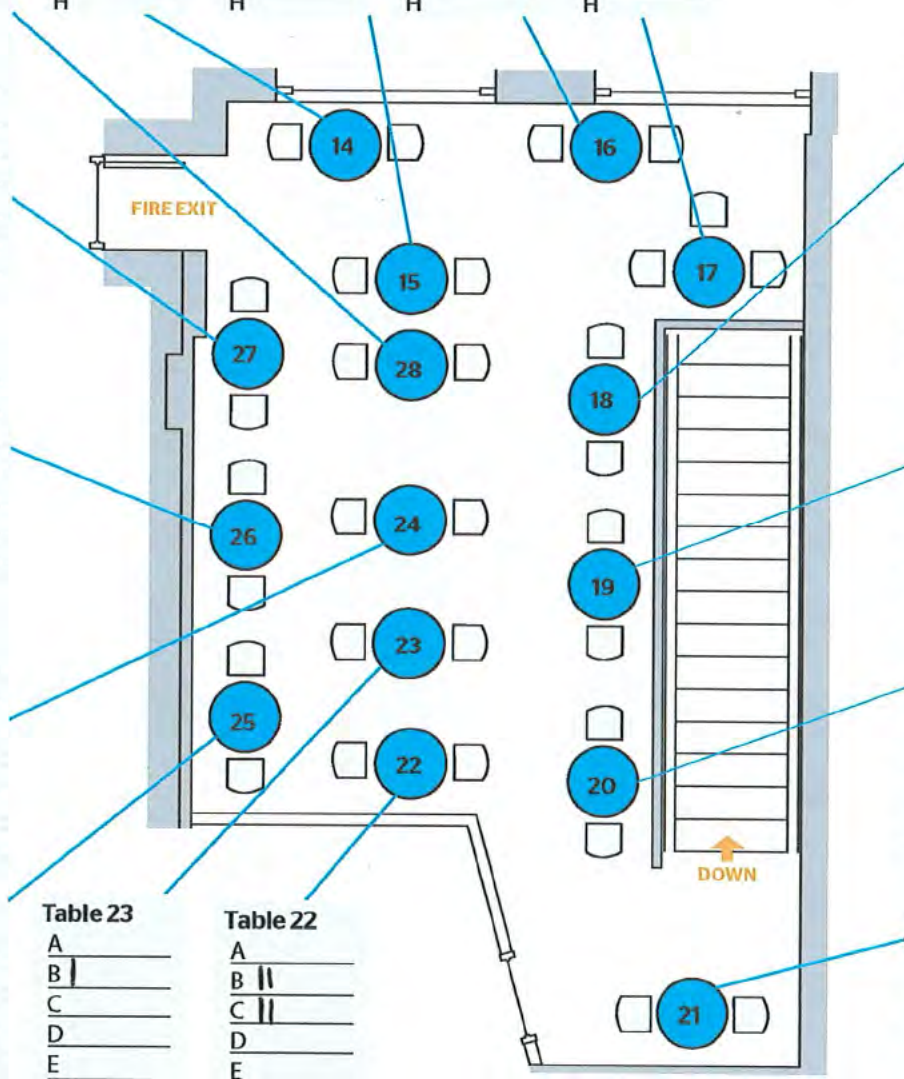
A I  
B  
C  
D I  
E  
F I  
G  
H

Table 20

A  
B  
C  
D  
E  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F  
G  
H



NOTES: Toilet seeker = 1+1+2+1+1





Date: 11.2.11 Time: 5pm.

User: [Redacted]

Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E  
F  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C  
D  
E  
F  
G  
H

Table 7

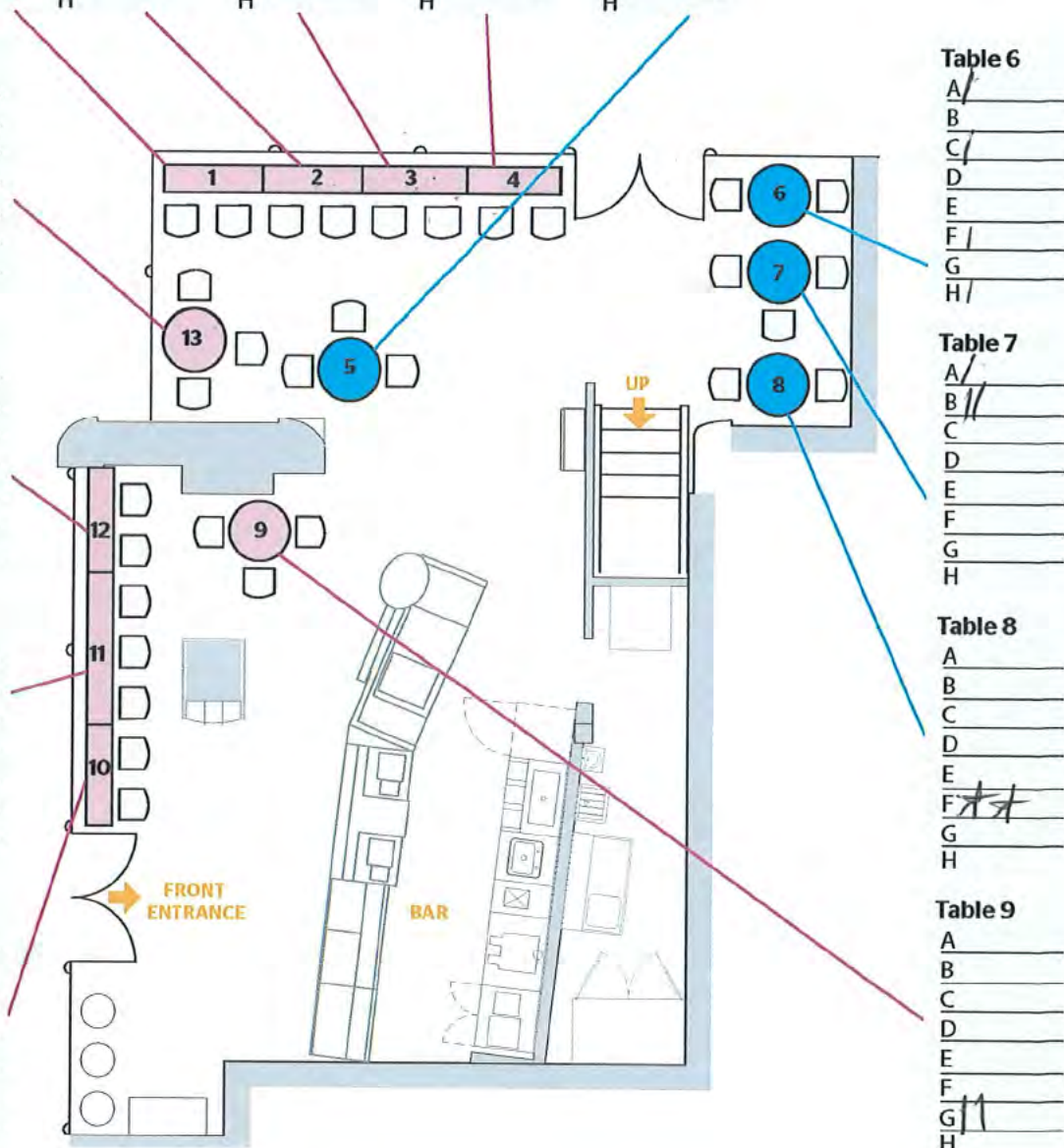
A  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES:

60% Busy.



A. on lap or knee

10



B. on floor between legs

0



C. on adjacent chair

7



D. hung on chair back

0



E. on the table

7



F. on floor next to chair

0



G. hung on gripper clip

0



H. hung on chair

0

\* oversize = 5  
Total = 114





Date: 11-2-11

Time: 10 AM - 11 AM

User: [Redacted]



Table 1

A //  
B  
C  
D  
E  
F //  
G  
H

Table 2

A /  
B  
C  
D  
E /  
F  
G  
H

Table 3

A  
B /  
C //  
D  
E //  
F //  
G  
H

Table 4

A /  
B /  
C  
D /  
E //  
F //  
G  
H

Table 5

A /  
B  
C  
D  
E  
F /  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE

COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C /  
D  
E  
F  
G /  
H

Table 12

A  
B  
C  
D  
E //  
F  
G  
H

Table 11

A  
B /  
C //  
D  
E //  
F //  
G  
H

Table 10

A  
B /  
C  
D  
E /  
F  
G  
H

Table 6

A  
B //  
C  
D  
E  
F  
G  
H

Table 7

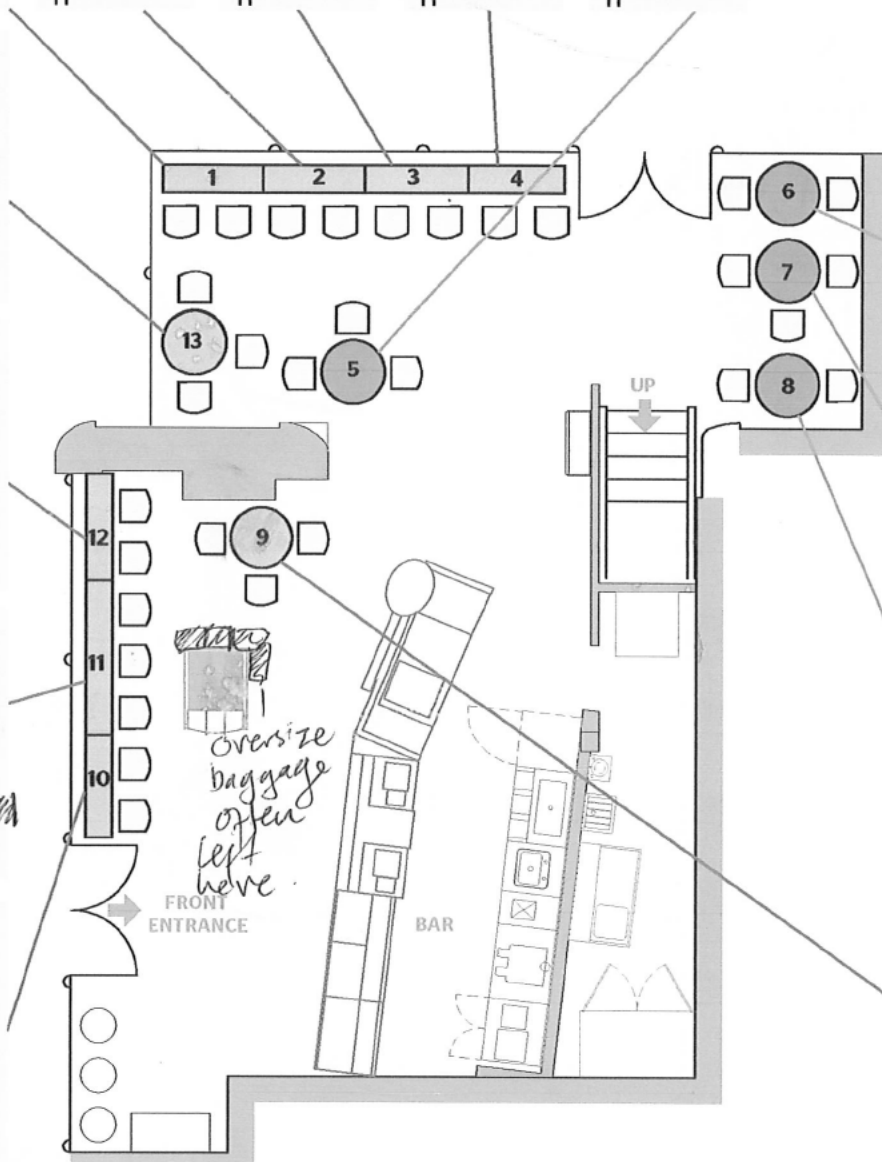
A  
B  
C  
D  
E  
F //  
G //  
H

Table 8

A  
B  
C /  
D  
E /  
F /  
G  
H

Table 9

A  
B  
C /  
D  
E  
F //  
G  
H



NOTES:

70% Busy



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 11/2/11

Time: 5-6pm

User: [Redacted]

Table 28

A  
B  
C  
D  
E |||  
F  
G |||||  
H

Table 14

A ||  
B ||  
C  
D  
E ||  
F |  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A  
B  
C ~~XXXX~~  
D  
E  
F ||  
G  
H

Table 17

A  
B  
C |  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B |  
C ||  
D  
E #  
F  
G  
H

Table 26

A  
B |  
C  
D  
E  
F  
G |||  
H

Table 24

A |  
B |  
C  
D  
E  
F |||  
G  
H

Table 25

A  
B |  
C  
D  
E  
F  
G  
H

Table 23

A |  
B ||  
C  
D  
E  
F ||  
G  
H

Table 22

A  
B |  
C  
D  
E  
F  
G ||  
H

Table 18

A |  
B ~~X~~  
C  
D  
E  
F ~~X~~  
G ||  
H

Table 19

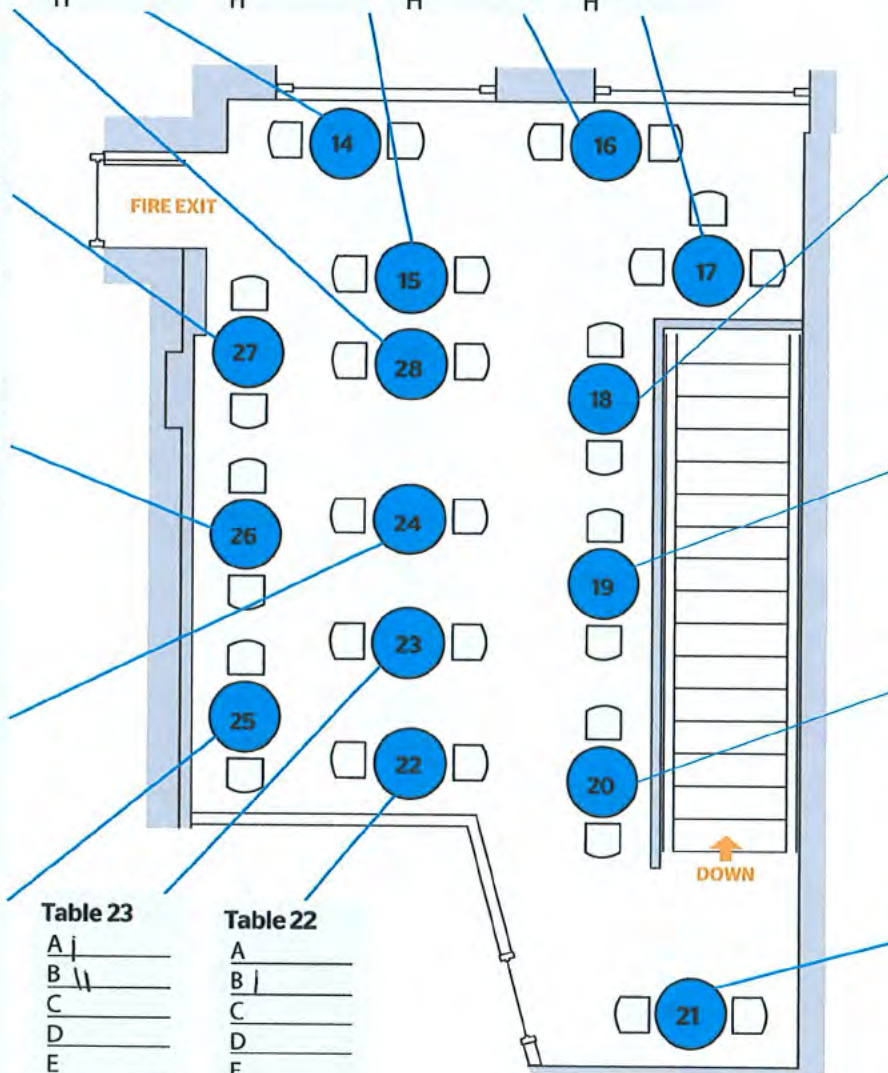
A  
B \* ||  
C  
D  
E  
F ~~X~~  
G  
H

Table 20

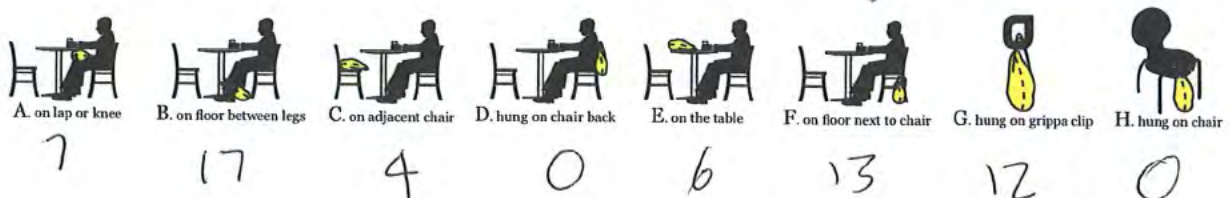
A  
B ||  
C |  
D  
E |  
F  
G  
H

Table 21

A ||  
B |  
C  
D  
E  
F \*  
G  
H



NOTES: Very busy at start of session - 100% full however quietened down slightly. 2 girls using the grippa clips, and then a couple more people used them after seeing other people use them.







Date: 11/2/11

Time: 11-12pm

User: [Redacted]

Table 28

A  
B  
C  
D  
E  
F  
G  
H

Table 14

A  
B  
C  
D  
E  
F  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G  
H

Table 16

A  
B  
C  
D  
E  
F  
G  
H

Table 17

A  
B  
C  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F  
G  
H

Table 26

A  
B  
C  
D  
E  
F  
G  
H

Table 24

A  
B  
C  
D  
E  
F  
G  
H

Table 25

A  
B  
C  
D  
E  
F  
G  
H

Table 23

A  
B  
C  
D  
E  
F  
G  
H

Table 22

A  
B  
C  
D  
E  
F  
G  
H

Table 18

A  
B  
C  
D  
E  
F  
G  
H

Table 19

A  
B  
C  
D  
E  
F  
G  
H

Table 20

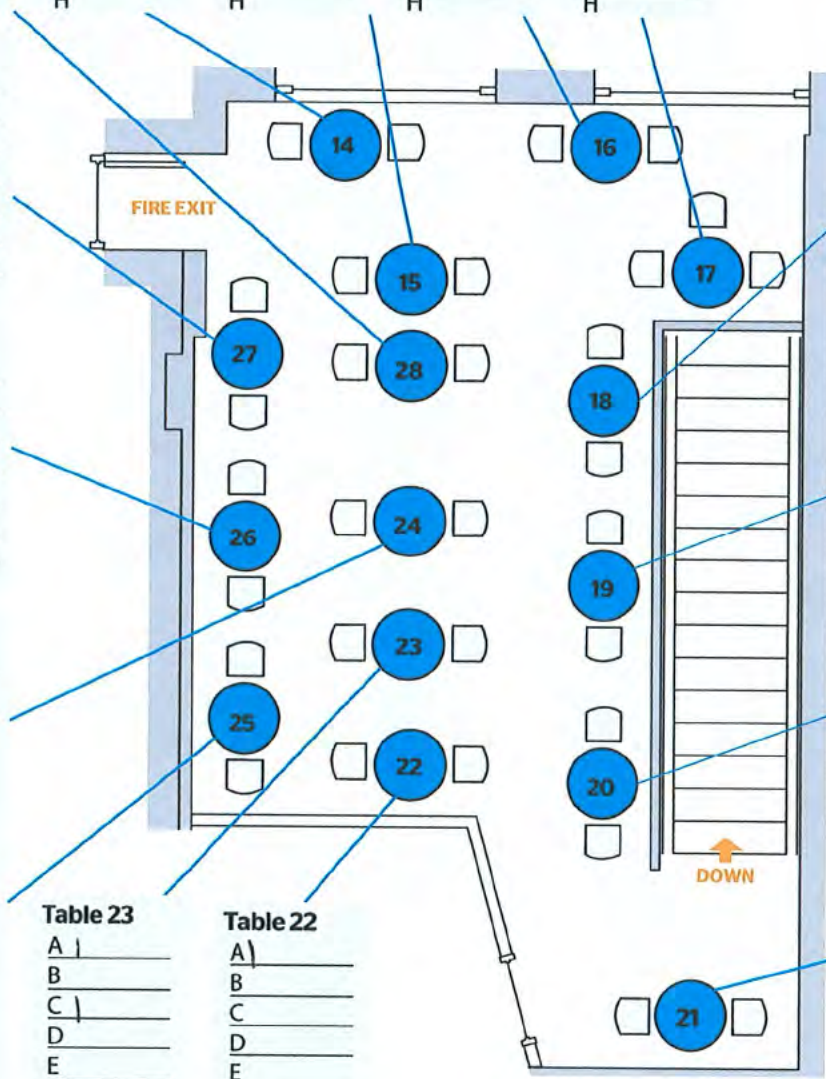
A  
B  
C  
D  
E  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F  
G  
H

small bag  
on top of  
large bag

Men  
(excl)



NOTES: Very quite at start of session, maybe only 30% - 40% full. Several people with large luggage. Got busier + 2 girls used the chair + clips. A handful of other people using clips. At least 3 people looking for toilet.



7

5

4

0

1

12

3

1

Total  
33  
resize  
5

(Didn't count myself)



Date: 7/2/11

Time: 5pm

User: [Redacted]



Table 1

A	/
B	/
C	/
D	/
E	
F	
G	
H	

Table 2

A	/
B	/
C	
D	
E	
F	
G	/
H	

Table 3

A	/
B	/
C	/
D	
E	
F	/
G	
H	

Table 4

A	/
B	/
C	/
D	
E	/
F	
G	
H	

Table 5

A	
B	
C	/
D	
E	
F	
G	
H	

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A	
B	/
C	/
D	/
E	
F	
G	
H	

Table 12

A	
B	
C	
D	
E	
F	
G	
H	

Table 11

A	
B	/
C	/
D	/
E	/
F	/
G	
H	

Table 10

A	
B	
C	
D	
E	
F	/
G	
H	

Table 6

A	
B	/
C	
D	
E	
F	
G	
H	

Table 7

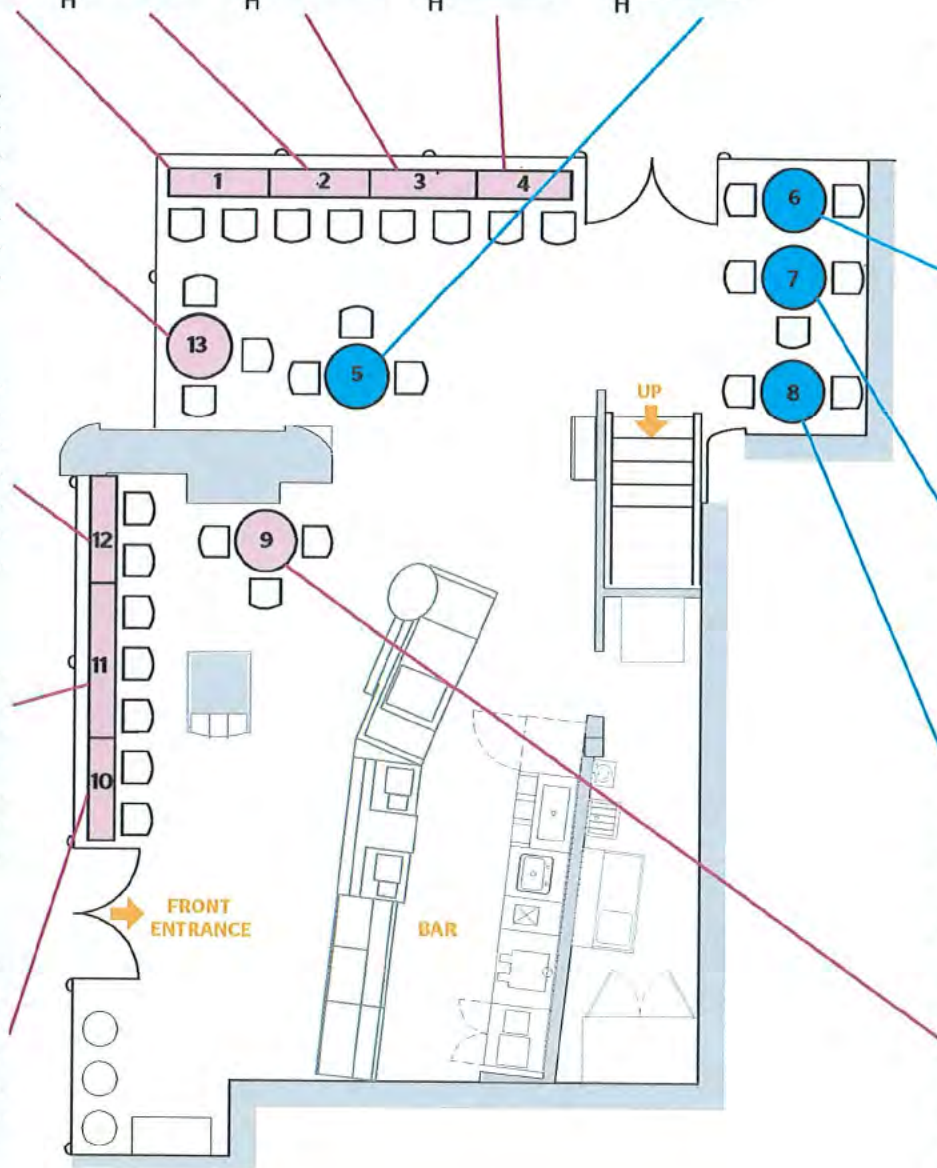
A	/
B	/
C	
D	
E	
F	
G	
H	

Table 8

A	
B	/
C	
D	
E	/
F	/
G	
H	

Table 9

A	/
B	
C	/
D	
E	
F	
G	
H	



NOTES:







Date: 07/02/11

Time: 5PM

User: [REDACTED]

Table 28

A  
B |  
C  
D  
E  
F  
G |  
H |

Table 14

A  
B  
C  
D  
E | |  
F |  
G  
H

Table 15

A  
B  
C  
D  
E  
F  
G |  
H

Table 16

A |  
B  
C  
D  
E  
F | |  
G |  
H

Table 17

A  
B  
C  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F | |  
G |  
H

Table 26

A  
B  
C |  
D  
E  
F  
G | |  
H

Table 24

A  
B |  
C  
D  
E  
F  
G | |  
H |

Table 25

A  
B  
C  
D  
E  
F |  
G  
H

Table 23

A  
B  
C  
D  
E  
F  
G |  
H |

Table 22

A  
B | |  
C  
D  
E  
F |  
G | |  
H

Table 18

A  
B  
C  
D  
E  
F  
G  
H

Table 19

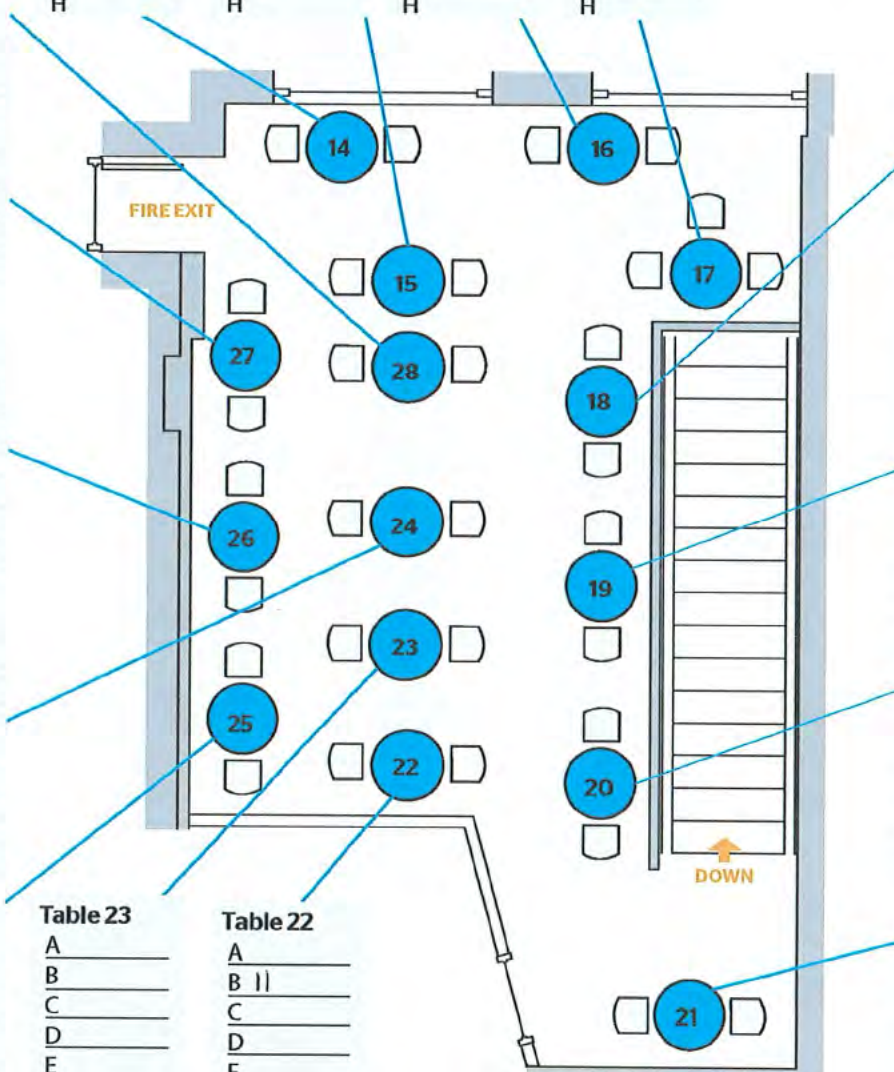
A  
B  
C  
D  
E  
F |  
G  
H

Table 20

A |  
B |  
C  
D  
E  
F |  
G  
H

Table 21

A |  
B  
C  
D  
E |  
F |  
G  
H



NOTES:



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 7/2/11

Time: 11am.

User: [Redacted]

Table 1

A	/
B	/
C	/
D	
E	
F	*
G	
H	

Table 2

A	
B	
C	/
D	
E	
F	
G	/
H	

Table 3

A	/
B	
C	/
D	
E	
F	*
G	
H	

Table 4

A	/
B	
C	/
D	
E	/
F	/
G	
H	

Table 5

A	
B	
C	/
D	
E	/
F	
G	
H	

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A	
B	
C	
D	
E	
F	
G	
H	

Table 12

A	
B	
C	/
D	
E	
F	*
G	
H	

Table 11

A	/
B	
C	
D	
E	
F	*
G	
H	

Table 10

A	/
B	
C	
D	
E	/
F	
G	
H	

Table 6

A	
B	/
C	
D	
E	
F	/
G	
H	

Table 7

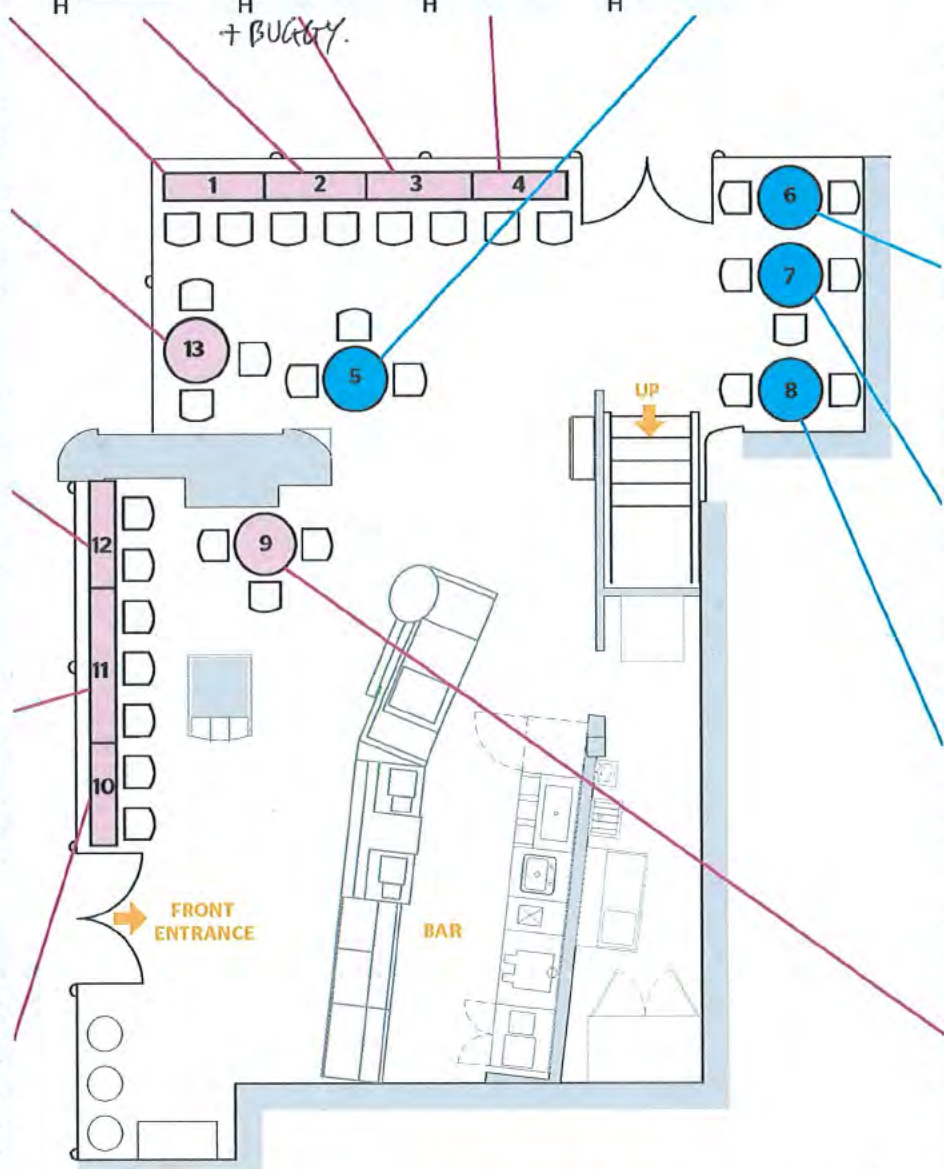
A	/
B	
C	/
D	
E	
F	*
G	
H	

Table 8

A	
B	/
C	
D	
E	/
F	/
G	/
H	

Table 9

A	
B	
C	/
D	/
E	/
F	/
G	/
H	



NOTES: 70-80% BUSY - lots of long stay visitors  
lots of oversize luggage.

WU







Date: 07/02/11

Time: 11:15AM

User: [REDACTED]

Table 28

A  
B |  
C  
D |  
E  
F |  
G  
H

Table 14

A  
B  
C  
D  
E  
F |  
G  
H

Table 15

A |  
B  
C | |  
D  
E  
F  
G  
H |

Table 16

A  
B  
C  
D  
E  
F \*  
G  
H

Table 17

A |  
B  
C | |  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F |  
G  
H

Table 26

A  
B |  
C |  
D  
E  
F |  
G  
H

Table 24

A  
B  
C  
D  
E  
F  
G  
H

Table 25

A  
B  
C  
D  
E  
F |  
G  
H

Table 23

A  
B  
C  
D  
E  
F  
G | |  
H

Table 22

A  
B  
C  
D  
E  
F |  
G  
H

Table 18

A  
B  
C  
D  
E |  
F  
G  
H

Table 19

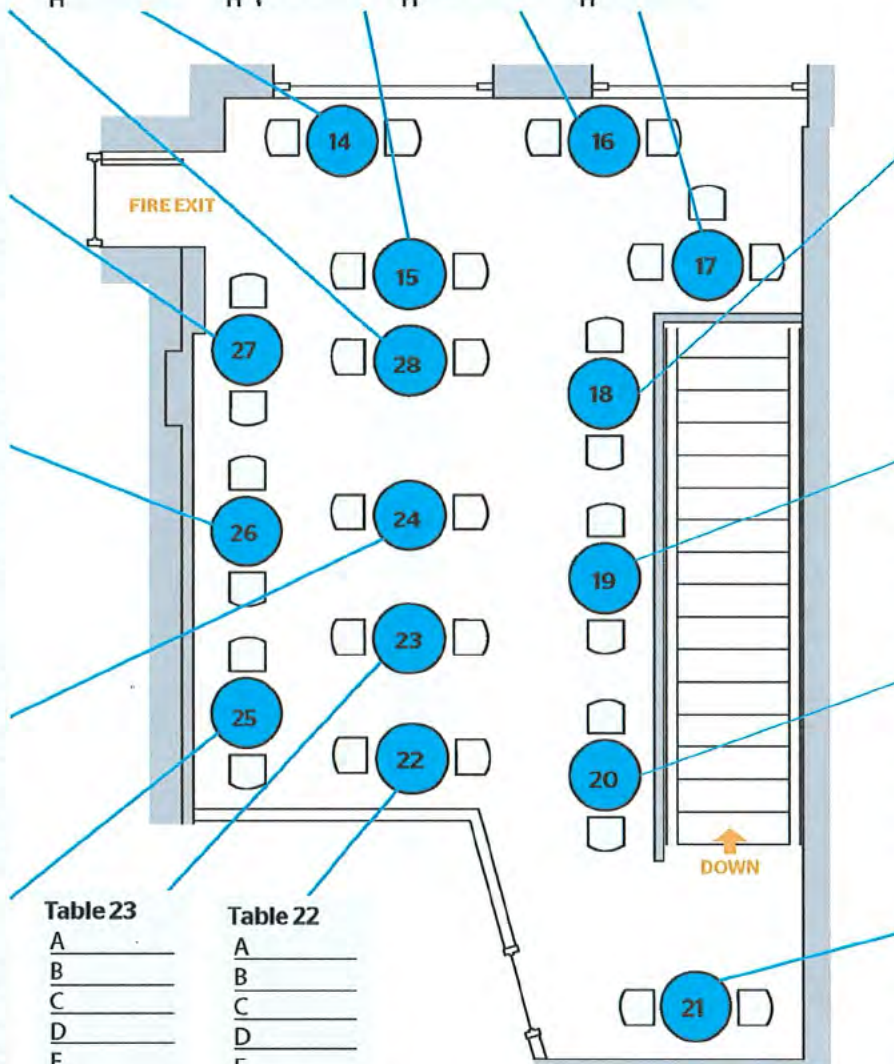
A |  
B  
C  
D  
E |  
F | |  
G  
H

Table 20

A |  
B  
C  
D  
E  
F |  
G |  
H |

Table 21

A  
B |  
C  
D  
E  
F  
G |  
H



NOTES:





Date: 04/02/11

Time: 5 PM

User: [REDACTED]

Table 1

A |  
B |  
C ||  
D |  
E |  
F |  
G |  
H |

Table 2

A |  
B |  
C |  
D |  
E |  
F \*  
G |  
H |

Table 3

A ||  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 4

A |  
B |  
C |  
D |  
E |  
F \*\*\*  
G |  
H |

Table 5

A |||  
B |  
C |  
D |  
E |  
F |||||  
G |  
H |

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A |  
B |  
C |||  
D |  
E |  
F |  
G |  
H |

Table 12

A |  
B |  
C |  
D |  
E |  
F \*  
G |  
H |

Table 11

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 10

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 6

A |  
B |  
C |  
D |  
E |  
F |||  
G |  
H |

Table 7

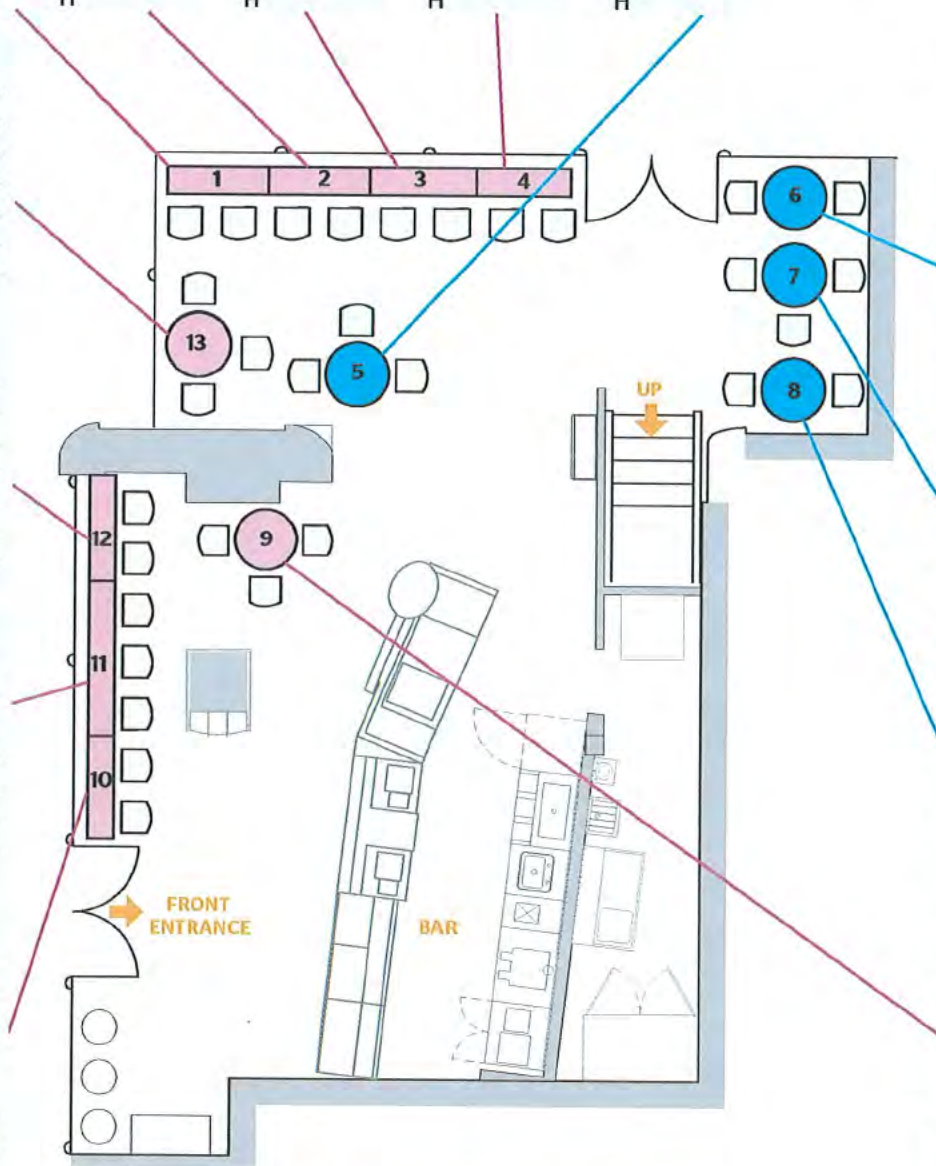
A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 8

A |  
B |  
C |  
D |  
E |  
F |  
G |  
H |

Table 9

A ||  
B |  
C |  
D |  
E |  
F \*  
G |  
H |



NOTES: 1 Baby Carriage at table 7, 2 policemen within premises, vagrant that went upstairs was brought down by policemen, being questioned outside premises.



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on gripper clip



H. hung on chair

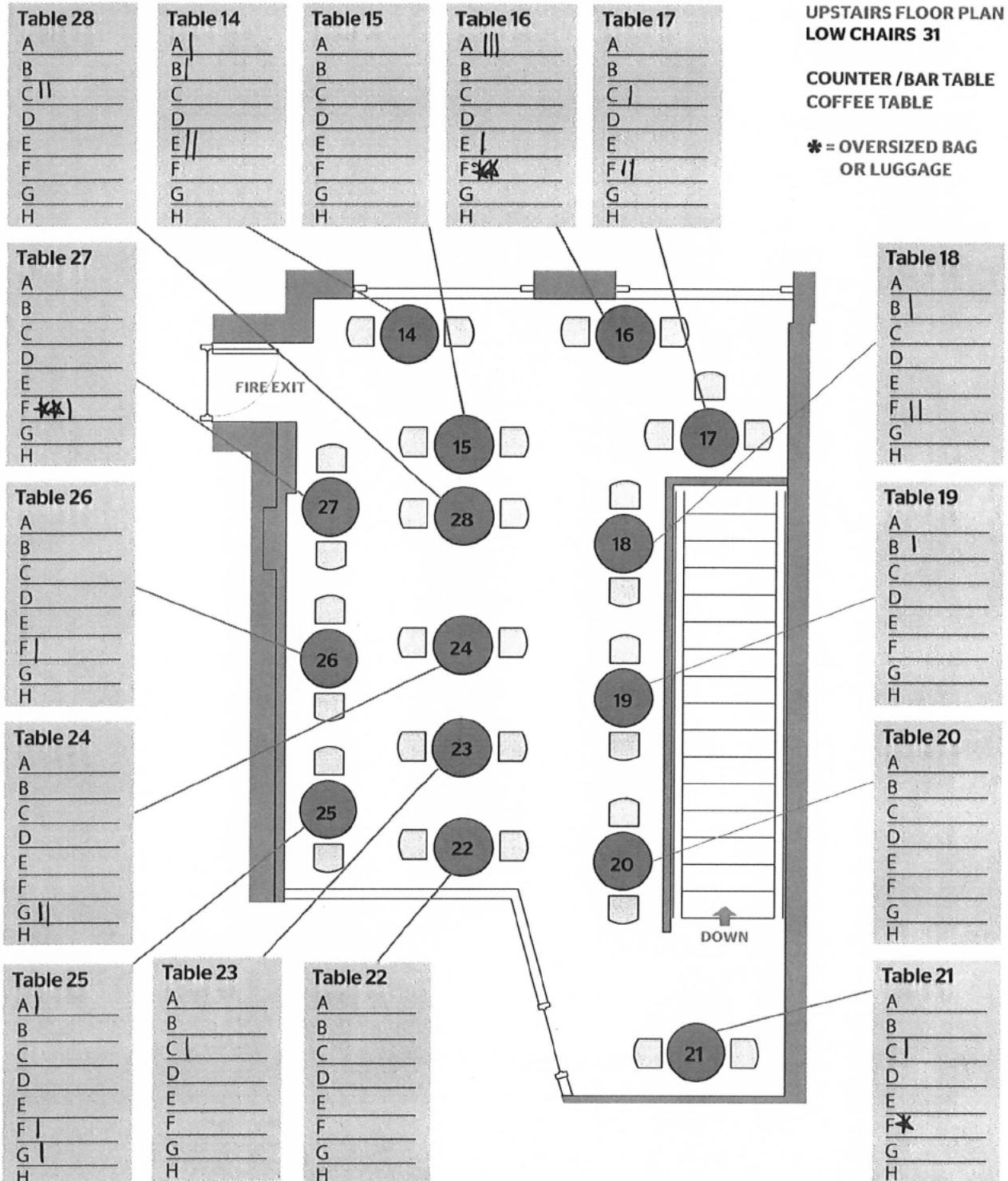




Date: 4/2/2011

Time: 11:10 AM

User: [REDACTED]



NOTES: Toilet seekers: 2+1+1+2+1



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 2/4/11 Time: 5-6pm User: [Redacted]

**Table 28**

A	
B	
C	
D	
E	
F	1
G	
H	

**Table 14**

A	
B	
C	1
D	
E	1
F	
G	
H	

**Table 15**

A	1
B	
C	
D	
E	
F	
G	
H	

**Table 16**

A	
B	1
C	
D	
E	1
F	1
G	
H	

**Table 17**

A	
B	
C	
D	
E	
F	
G	
H	

**UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31**

**COUNTER / BAR TABLE  
COFFEE TABLE**

\* = OVERSIZED BAG  
OR LUGGAGE

**Table 27**

A	
B	
C	
D	
E	
F	
G	
H	

**Table 26**

A	
B	
C	
D	
E	
F	1
G	
H	

**Table 24**

A	1
B	1
C	
D	
E	
F	
G	
H	

**Table 25**

A	
B	
C	
D	
E	
F	
G	1
H	1

**Table 23**

A	
B	1
C	1
D	
E	
F	1
G	
H	

**Table 22**

A	
B	1
C	
D	
E	
F	
G	
H	

**Table 18**

A	
B	
C	
D	
E	1
F	1
G	
H	

**Table 19**

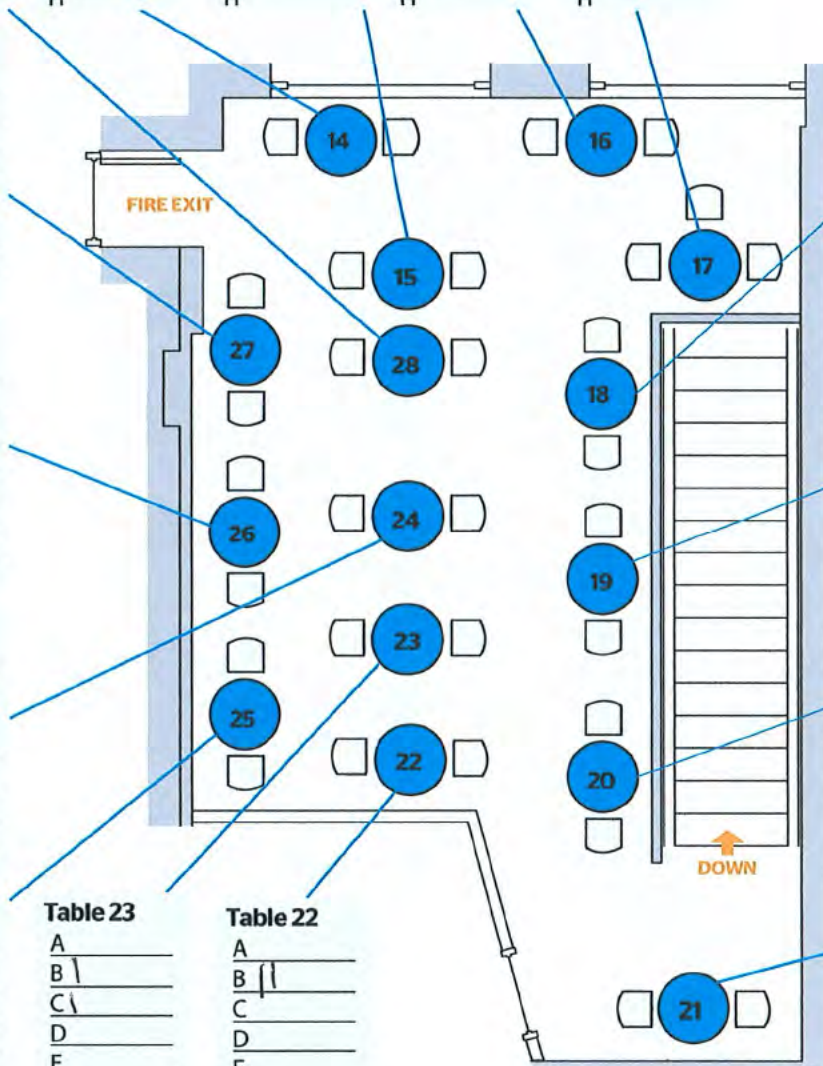
A	
B	
C	
D	
E	
F	
G	
H	

**Table 20**

A	
B	1
C	
D	
E	
F	1
G	
H	

**Table 21**

A	
B	1
C	
D	
E	
F	
G	
H	



This was me + lyn

Excluded

NOTES: 80% full but most people staying for a long time. Several people looking for the toilet as usual. No one using chairs or chairs



7 1 3 0 3 7 0 0 Total 27

No oversize





Date: 4/2/11

Time: 11:15 - 12:15

User: [Redacted]

Table 1

A |  
B  
C |  
D  
E |  
F \*  
G  
H

Table 2

A | |  
B  
C  
D  
E | |  
F  
G  
H

Table 3

A |  
B |  
C |  
D  
E  
F \*  
G |  
H

Table 4

A | |  
B | |  
C  
D |  
E  
F  
G | |  
H

Table 5

A  
B |  
C |  
D  
E  
F \*  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B \*  
C | |  
D  
E  
F \* \* \*  
G  
H

Table 12

A  
B  
C |  
D  
E  
F \* \* \*  
G |  
H

Table 11

A  
B  
C  
D  
E | |  
F  
G |  
H

Table 10

A  
B |  
C  
D  
E  
F  
G  
H

Table 6

A |  
B |  
C  
D  
E  
F \* \* \*  
G  
H

Table 7

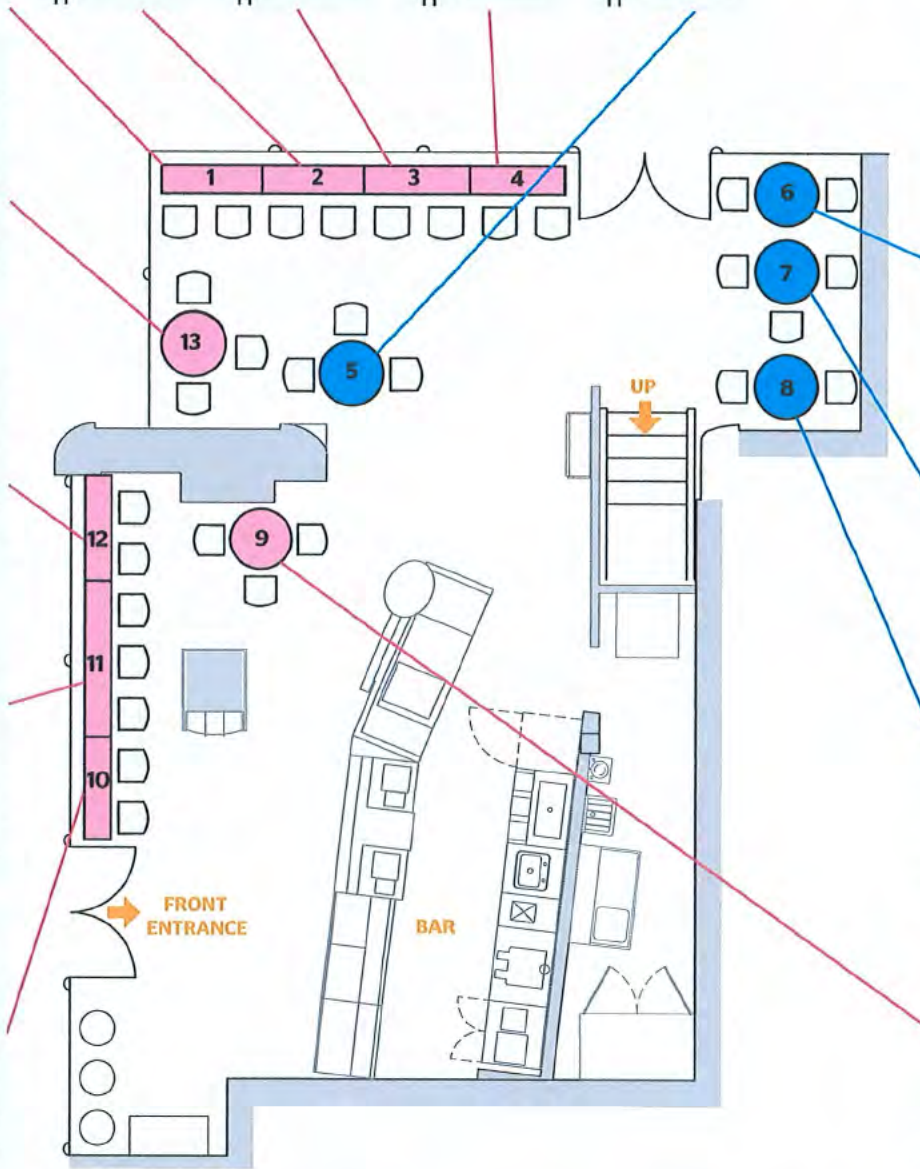
A  
B  
C | |  
D  
E  
F | |  
G  
H

Table 8

A |  
B |  
C |  
D  
E  
F  
G  
H

Table 9

A | |  
B  
C | |  
D |  
E |  
F  
G  
H



NOTES: Quite busy 70% full for on average. Some people using grippas. Quietened down about 11:40. Saw 1 woman struggling with grippa clip no eventually gave up + put her bag on table. 2 police men came in saying someone had had their bag stolen 6pm on thursday

A. on lap or knee B. on floor between legs C. on adjacent chair D. hung on chair back E. on the table F. on floor next to chair G. hung on grippa clip H. hung on chair

11 7 13 2 8 20 5 0

oversize 13  
Total 126

NOT COUNTED FOR ANALYSIS?



Date: 31.01.11 Time: 11AM

User: [REDACTED]

Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E  
F  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C  
D  
E  
F  
G  
H

Table 7

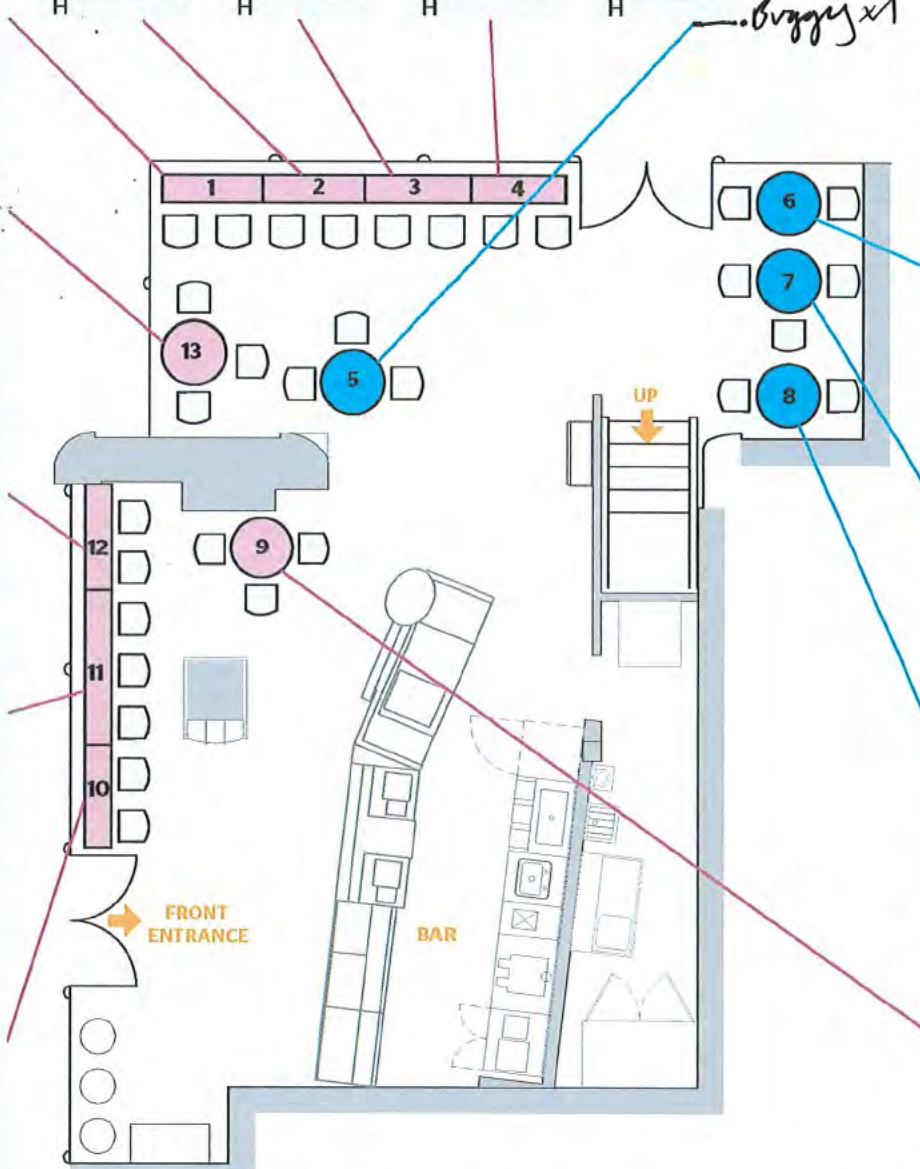
A  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES:

30-40% BUSY. MOST PEOPLE NOT INTERESTED/INTERACTING WITH CLIPS OR CHAIRS.



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair

11

8

6

2

5

8

3

0

Total  
10 items



NOT COUNTED FOR ANALYSIS 7



Date: 31/01/2011

Time: 11am

User:



Table 28

A  
B  
C  
D  
E /  
F /  
G  
H

Table 14

A  
B  
C  
D  
E  
F /  
G /  
H

Table 15

A  
B  
C  
D  
E  
F /  
G /  
H

Table 16

A  
B  
C  
D  
E  
F /  
G /  
H

Table 17

A /  
B  
C /  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE

COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A  
B  
C  
D  
E  
F /  
G  
H

Table 26

A  
B  
C /  
D  
E  
F  
G  
H

Table 24

A  
B  
C  
D  
E  
F /  
G  
H

Table 25

A  
B  
C  
D  
E /  
F  
G  
H

Table 23

A /  
B  
C  
D  
E  
F /  
G  
H

Table 22

A  
B  
C  
D  
E  
F /  
G  
H

Table 18

A  
B  
C  
D  
E  
F /  
G  
H

Table 19

A  
B  
C  
D  
E  
F /  
G  
H

Table 20

A  
B  
C /  
D  
E /  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F /  
G  
H

NOTES: %40



2

0

3

0

3

13

2

0

5 oversize

Total  
23



Date: 31.1.11

Time: 5pm

User: [REDACTED]

Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E  
F  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C  
D  
E  
F  
G  
H

Table 7

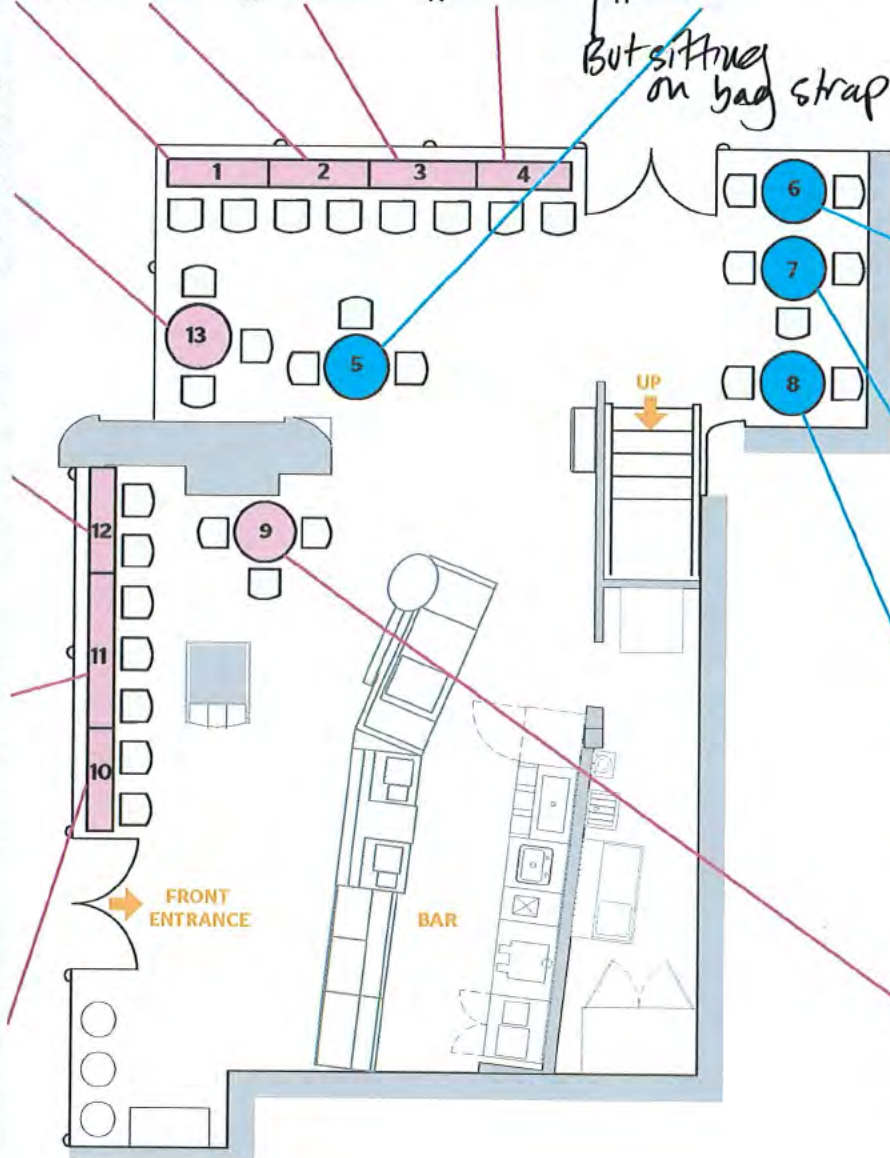
A  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES:

90% Busy.



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on gripper clip



H. hung on chair





Date: 28/01/2011 Time: 11 am

User: [REDACTED]

Table 1

A  
B  
C  
D //  
E  
F /  
G  
H

Table 2

A  
B  
C  
D  
E /  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F // \*  
G  
H

Table 4

A  
B  
C  
D /  
E  
F /  
G  
H

Table 5

A /  
B  
C  
D  
E /  
F //  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E  
F /  
G  
H

Table 12

A  
B  
C /  
D  
E /  
F // \*  
G  
H

Table 11

A  
B  
C  
D  
E  
F //  
G  
H

Table 10

A  
B  
C  
D  
E /  
F // \*  
G  
H

Table 6

A  
B  
C \*  
D  
E  
F /  
G  
H

Table 7

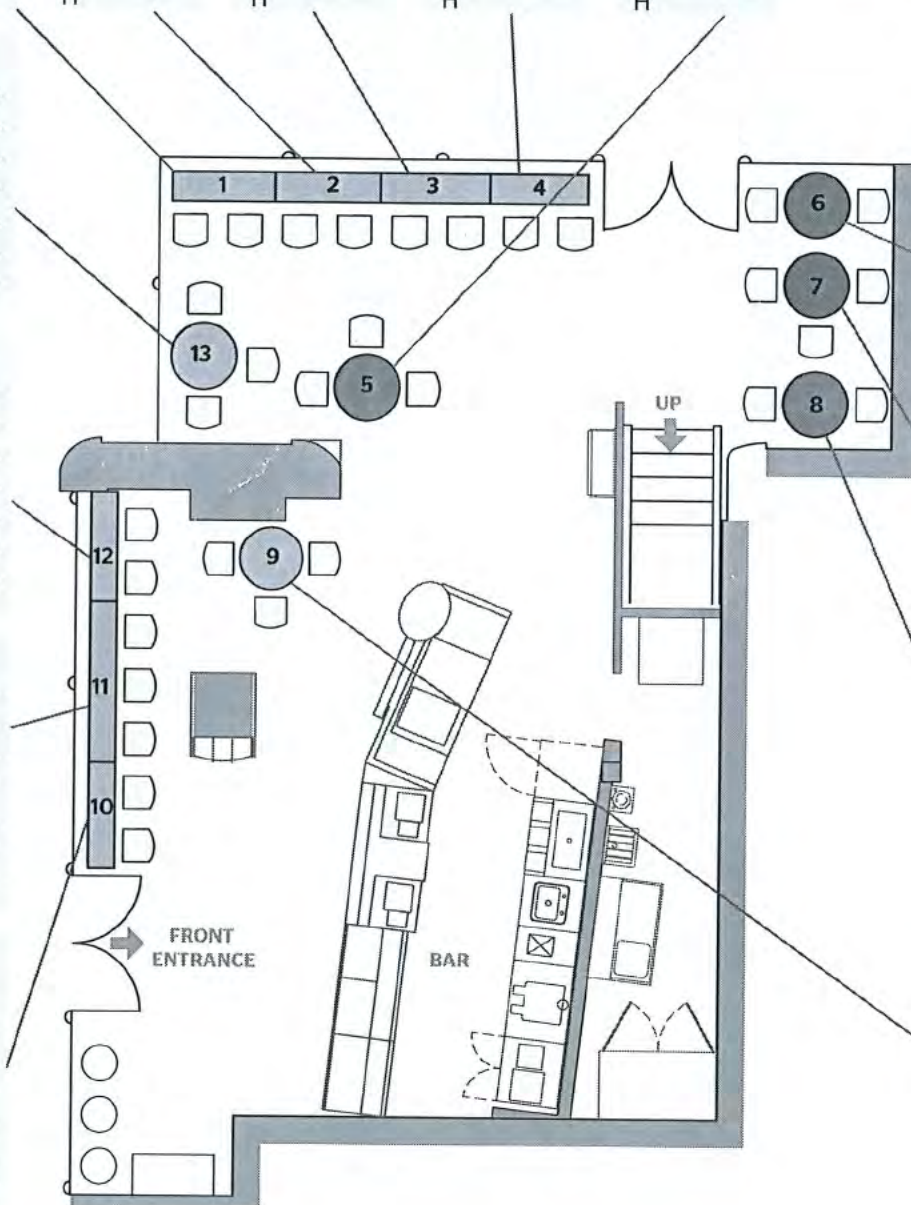
A  
B  
C /  
D  
E  
F // \*  
G /  
H

Table 8

A  
B  
C  
D  
E  
F //  
G  
H

Table 9

A  
B  
C // \*  
D  
E  
F /  
G  
H



NOTES:



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair



Date: 28/1/11

Time: 5-6 pm

User: [REDACTED]

Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN  
HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
C  
D  
E  
F  
G  
H

Table 12

A  
B  
C  
D  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C  
D  
E  
F  
G  
H

Table 7

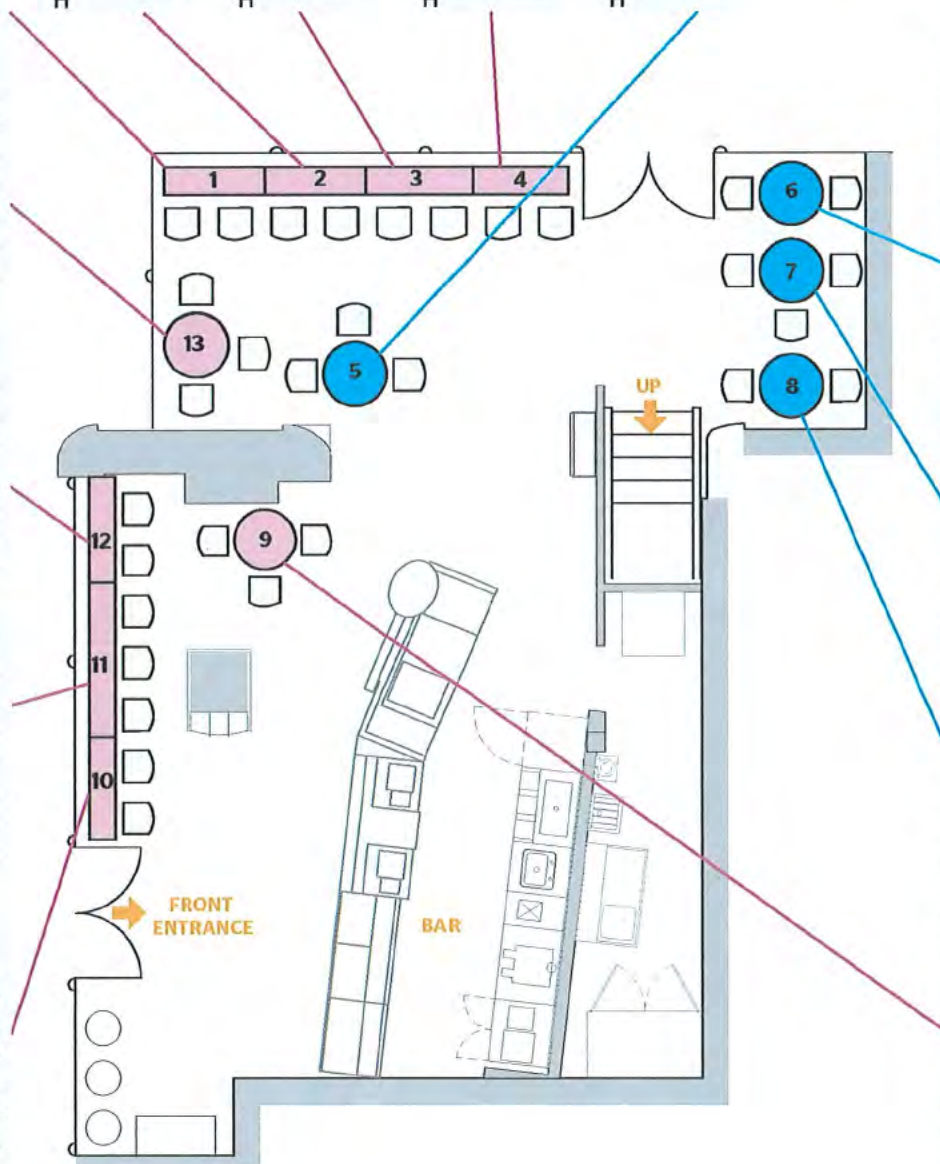
A  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES: Quite quiet for most of the session. ~~Known~~ No one using clips or chairs



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair

13

1

7

1

4

7

0

0

oversize  
5

Total  
33





Date: 28/01/2011 Time: 5pm

User: [REDACTED]

Table 1

A //  
B  
C  
D  
E /  
F /  
G  
H

Table 2

A  
B /  
C  
D  
E //  
F //  
G  
H

Table 3

A /  
B  
C  
D  
E /  
F /  
G  
H

Table 4

A  
B  
C  
D  
E  
F //  
G  
H

Table 5

A  
B  
C /  
D  
E  
F \*\*\*  
G /  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE

COFFEE TABLE

\* = OVERSIZED BAG OR LUGGAGE

Table 13

A  
B  
C /  
D  
E  
F //  
G  
H

Table 12

A  
B  
C  
D /  
E  
F  
G  
H

Table 11

A /  
B  
C  
D  
E /  
F /  
G  
H

Table 10

A  
B  
C //  
D  
E /  
F  
G  
H

Table 6

A //  
B  
C /  
D  
E  
F /  
G /  
H

Table 7

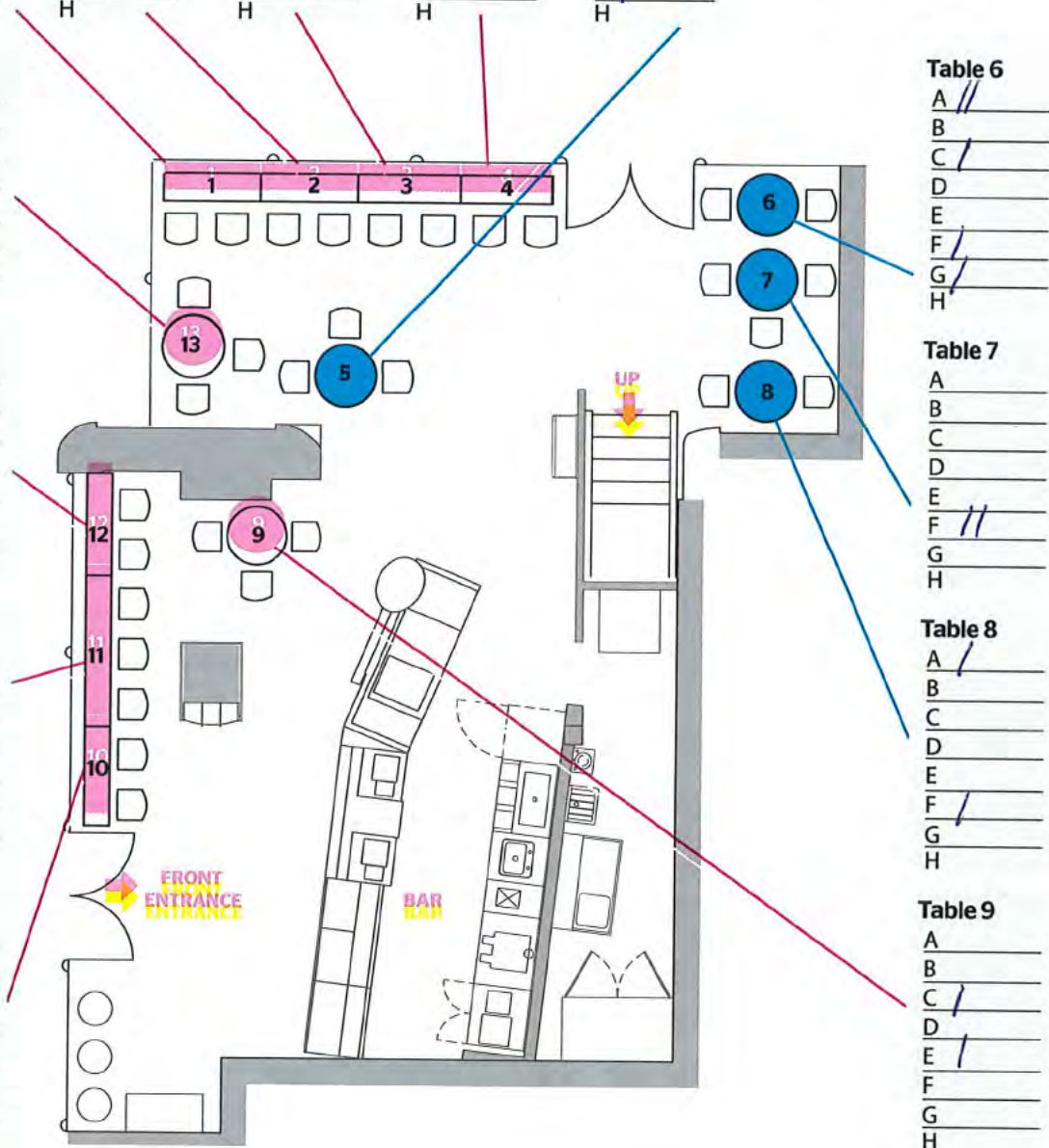
A  
B  
C  
D  
E  
F //  
G  
H

Table 8

A /  
B  
C  
D  
E  
F /  
G  
H

Table 9

A  
B  
C /  
D /  
E /  
F  
G  
H



NOTES: 0/270



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



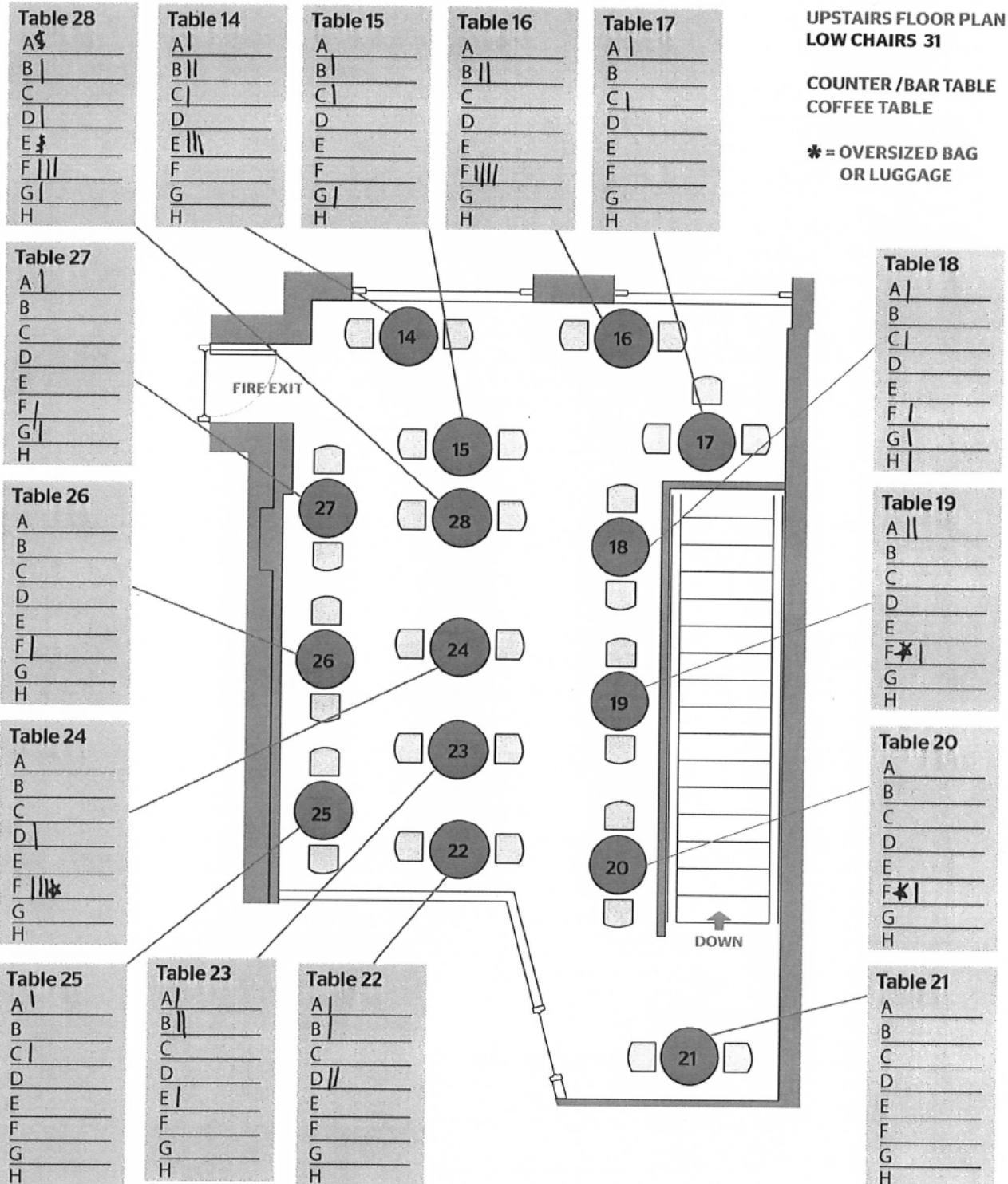
H. hung on chair



Date: 28/1/2011

Time: 5pm

User: [REDACTED]



NOTES: 3 customers looking for toilet facilities +|||







Date: 25/1/11

Time: 11-12

User: [Redacted]

Table 1

A //  
B //  
C  
D  
E  
F  
G  
H

Table 2

A //  
B //  
C //  
D  
E  
F  
G  
H

Table 3

A  
B //  
C  
D  
E  
F //  
G  
H

Table 4

A  
B //  
C  
D  
E //  
F  
G  
H

Table 5

A //  
B  
C //  
D  
E  
F //  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20  
LOW CHAIRS 10

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A //  
B  
C //  
D //  
E  
F //  
G //  
H

Table 12

A  
B //  
C //  
D //  
E  
F  
G  
H

Table 11

A  
B  
C  
D  
E //  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F //  
G //  
H

Table 6

A  
B //  
C  
D  
E  
F  
G  
H

Table 7

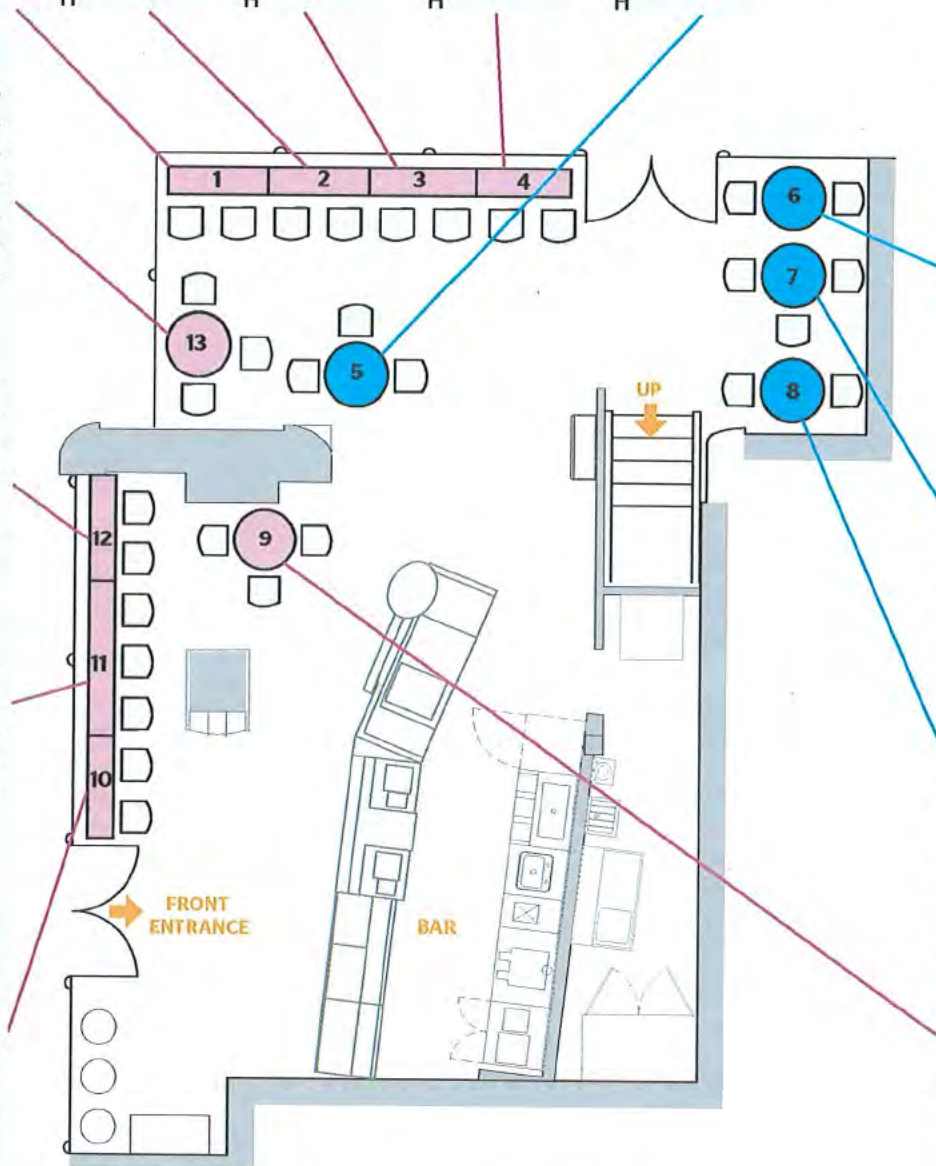
A  
B  
C //  
D  
E  
F //  
G  
H

Table 8

A //  
B //  
C  
D  
E  
F  
G //  
H

Table 9

A //  
B  
C //  
D  
E  
F  
G  
H



NOTES: Generally busy, quite a few people with large luggage  
only a handful of people using clips, no one using chairs



A. on lap or knee

12



B. on floor between legs

10



C. on adjacent chair

14



D. hung on chair back

1



E. on the table

2



F. on floor next to chair

15



G. hung on grippa clip

3



H. hung on chair

0

oversize  
12

Total  
57



Date: 28/1/2011

Time: 11 AM

User: [REDACTED]

Table 28

A  
B |  
C |  
D  
E  
F  
G  
H

Table 14

A |  
B |  
C |  
D |  
E  
F |  
G  
H |

Table 15

A  
B  
C |  
D  
E  
F  
G  
H

Table 16

A  
B  
C  
D  
E  
F  
G |  
H

Table 17

A  
B  
C |  
D  
E  
F  
G  
H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

A |  
B  
C  
D  
E  
F |  
G  
H

Table 26

A  
B  
C  
D  
E  
F |  
G  
H \*

Table 24

A  
B  
C  
D  
E  
F  
G  
H

Table 25

A  
B  
C  
D  
E  
F  
G |  
H

Table 23

A |  
B  
C  
D  
E  
F  
G  
H

Table 22

A |  
B  
C |  
D  
E  
F  
G  
H

Table 18

A  
B  
C |  
D  
E  
F  
G  
H

Table 19

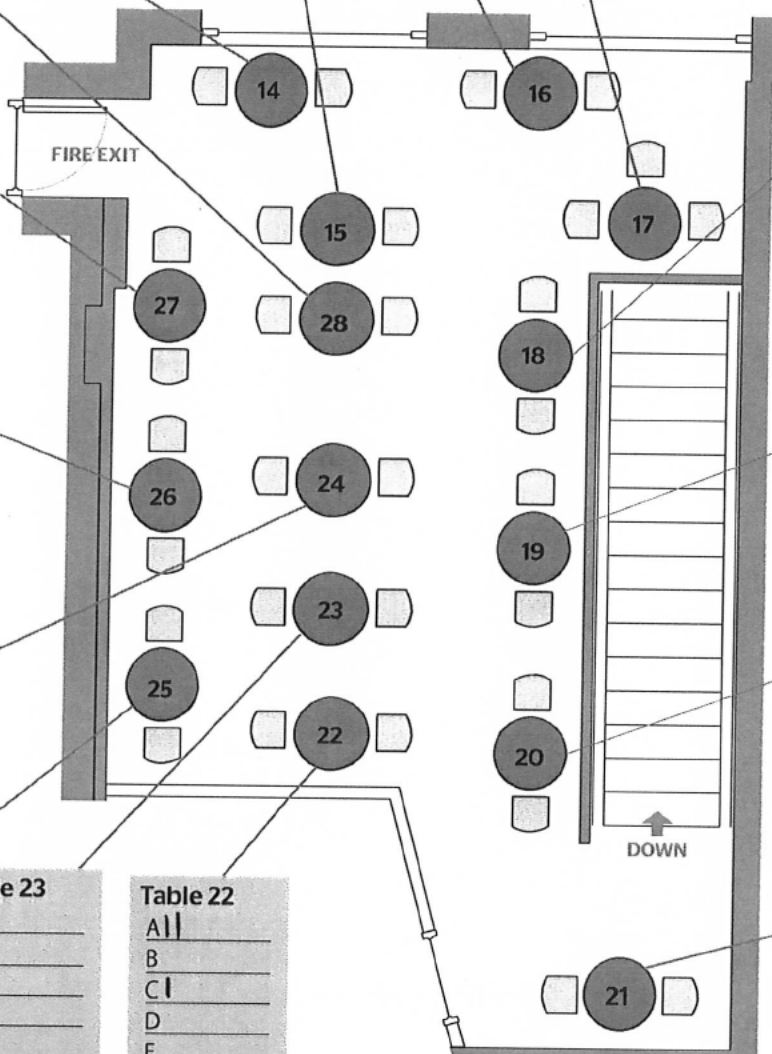
A |  
B  
C  
D  
E  
F |  
G  
H |

Table 20

A  
B  
C  
D  
E |  
F  
G  
H

Table 21

A  
B  
C  
D  
E  
F \*  
G  
H



NOTES: one looking for toilet.



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair





Date: 24/1/011

Time: 5.05 PM

User: [REDACTED]

Table 28

- A
- B
- C
- D
- E
- F
- G
- H

Table 14

- A
- B
- C
- D
- E
- F
- G
- H

Table 15

- A
- B
- C
- D
- E
- F
- G
- H

Table 16

- A
- B
- C
- D
- E
- F
- G
- H

Table 17

- A
- B
- C
- D
- E
- F
- G
- H

UPSTAIRS FLOOR PLAN  
LOW CHAIRS 31

COUNTER / BAR TABLE  
COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 27

- A
- B
- C
- D
- E
- F
- G
- H

Table 26

- A
- B
- C
- D
- E
- F
- G
- H

Table 24

- A
- B
- C
- D
- E
- F
- G
- H

Table 25

- A
- B
- C
- D
- E
- F
- G
- H

Table 23

- A
- B
- C
- D
- E
- F
- G
- H

Table 22

- A
- B
- C
- D
- E
- F
- G
- H

Table 18

- A
- B
- C
- D
- E
- F
- G
- H

Table 19

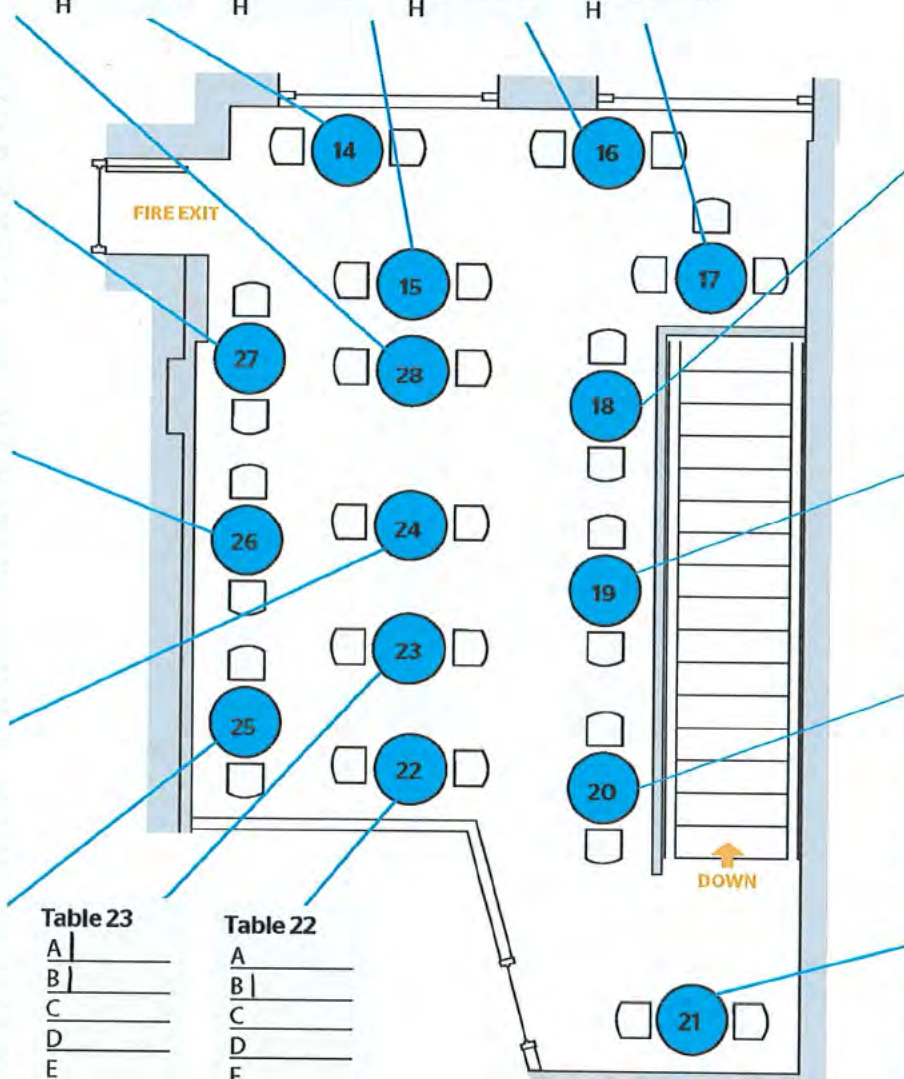
- A
- B
- C
- D
- E
- F
- G
- H

Table 20

- A
- B
- C
- D
- E
- F
- G
- H

Table 21

- A
- B
- C
- D
- E
- F
- G
- H



NOTES:



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on gripper clip



H. hung on chair



Date: 24.01.11

Time: 8am

User:



Table 1

A  
B  
C  
D  
E  
F  
G  
H

Table 2

A  
B  
C  
D  
E  
F  
G  
H

Table 3

A  
B  
C  
D  
E  
F  
G  
H

Table 4

A  
B  
C  
D  
E  
F  
G  
H

Table 5

A  
B  
C  
D  
E  
F  
G  
H

DOWNSTAIRS FLOOR PLAN

HIGH CHAIRS 20

LOW CHAIRS 10

COUNTER / BAR TABLE

COFFEE TABLE

\* = OVERSIZED BAG  
OR LUGGAGE

Table 13

A  
B  
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B  
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D  
E  
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Table 11

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B  
C  
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E  
F  
G  
H

Table 10

A  
B  
C  
D  
E  
F  
G  
H

Table 6

A  
B  
C  
D  
E  
F  
G  
H

Table 7

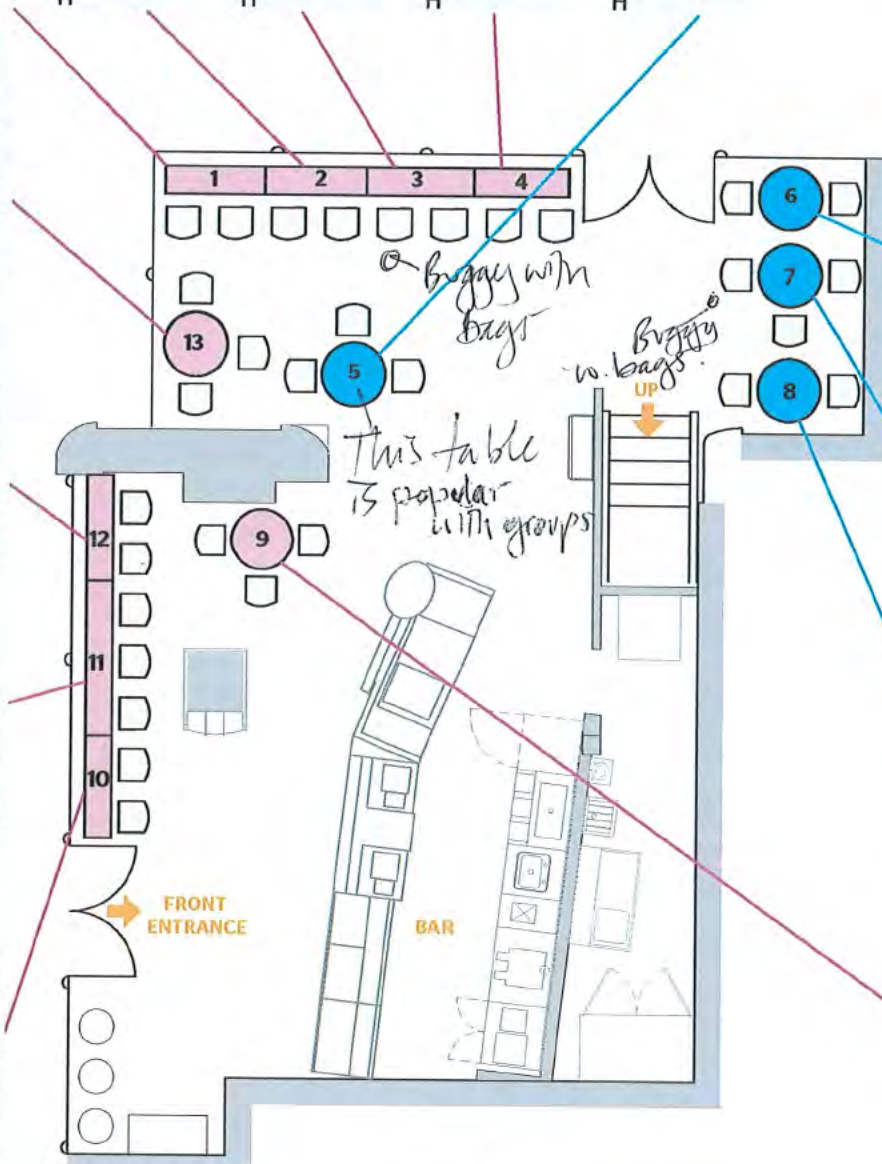
A  
B  
C  
D  
E  
F  
G  
H

Table 8

A  
B  
C  
D  
E  
F  
G  
H

Table 9

A  
B  
C  
D  
E  
F  
G  
H



NOTES:

Rainy outside. 50% Busy



A. on lap or knee

20



B. on floor between legs

10



C. on adjacent chair

10



D. hung on chair back

2



E. on the table

3



F. on floor next to chair

3



G. hung on grippa clip

5



H. hung on chair

1

2 oversize

total  
54

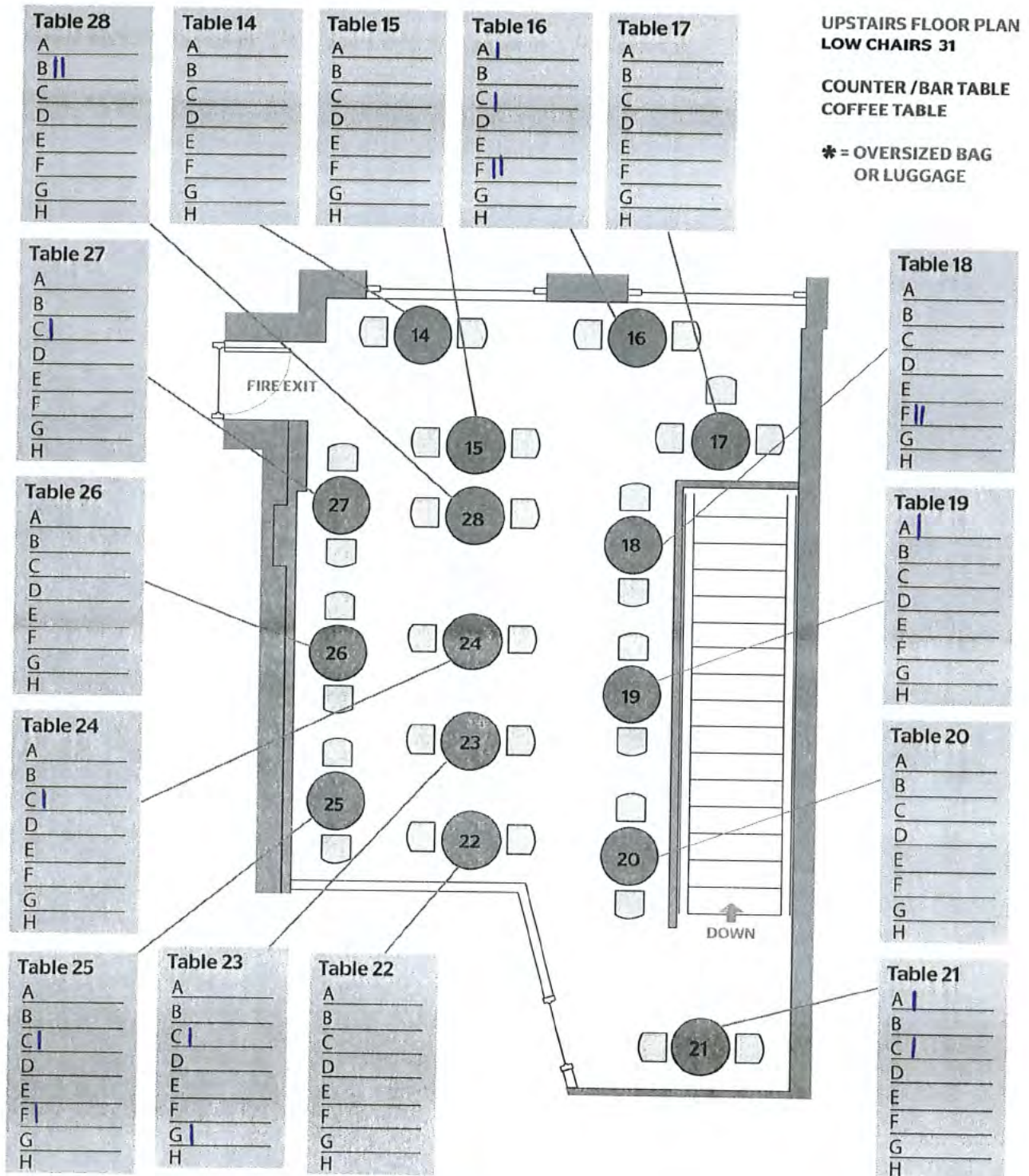




Date: 24/1/2011

Time: 11 AM

User: [REDACTED]



NOTES: 3 customers looking for toilets



A. on lap or knee



B. on floor between legs



C. on adjacent chair



D. hung on chair back



E. on the table



F. on floor next to chair



G. hung on grippa clip



H. hung on chair